

For Metro Vancouver meetings on Friday, May 29, 2020

Please note these are not the official minutes. Board in Brief is an informal summary. Material relating to any of the following items is available on request from Metro Vancouver. For more information, please contact: Greg.Valou@metrovancouver.org.

Metro Vancouver Regional District

E 1.1 Updating the Regional Growth Strategy: A Proposed Response in Light of COVID-19 APPROVED

This report presented a revised approach to Metro 2050 in light of the COVID-19 pandemic response that would include continuing technical aspects of the Metro 2040 Policy Reviews, leveraging the completed Long Range Growth and Transportation Scenarios to develop a resiliency lens, furthering integration with Transport 2050 and Climate 2050, and the redeployment of staff to support pandemic response efforts in terms of data and research.

Engagement with members and stakeholders and decisions on policy recommendations would be postponed until there is capacity to re-engage. Staff will check in monthly with member jurisdictions and other audiences to assess whether they are ready to re-engage. Some forms of information provision and online engagement directed at the public can continue.

The Board endorsed the process for updating Metro Vancouver 2040 as presented in the report.

E 1.2 Metro Vancouver 2040: Shaping our Future Amendment Request from the City of APPROVED Delta – 9568 Burns Drive

City of Delta Council has requested that the regional land use designation for the site at 9568 Burns Drive be amended from Agricultural to Rural in the regional growth strategy to permit the construction of a drivethrough restaurant and a three-storey self-storage facility with office use.

The Board determined that the proposed amendment to the regional land use designation from Agricultural to Rural for the site at 9568 Burns Drive is not required and directed staff to notify the City of Delta that the rezoning does not require a Metro 2040 regional land use designation amendment or a Regional Context Statement amendment.

E 1.3 2020 Agriculture Awareness Grant Recommendations

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The Board awarded the annual Agriculture Awareness Grants for a total amount of \$45,000 to the following twelve organizations. In the event that grant recipients are unable to deliver their programs in 2020 due to restrictions related to COVID-19, they will be allowed to use the funding in 2021.

- BC Agriculture in the Classroom Foundation, for the "Take a Bite of BC" project in the amount of • \$5,000
- BC Association of Farmers' Markets, for the "Metro Vancouver Expansion: BC Farmers Market Trail" in the amount of \$5,000
- BC Chicken Growers' Association, for the "Poultry in Motion Educational Mini Barn" project in the amount of \$4,000

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- DRS Earthwise Society, for the "Tomato Festival" in the amount of \$2,500
- Fraser Valley Farm Direct Marketing Association, for "Revitalizing BC Farm Fresh for Today's Farm-Direct Customers" in the amount of \$4,000
- Growing Chefs Society, for "Metro Vancouver Classroom Gardening and Cooking Program" in the amount of \$4,000
- Haney Farmers Market Society, for the "Two Bite Club" project in the amount of \$2,000
- Kwantlen Polytechnic University Foundation, for "Farm School Knowledge Mobilization with First Nations" for the amount of \$4,000
- Langley Environmental Partners Society, for the "Langley Eats Local" project in the amount of \$5,000
- North Shore Neighbourhood House, for "Edible Garden Seed Saving Project" in the amount of \$5,000
- Richmond Food Security Society, for the "Groundswell Building Awareness" project in the amount of \$3,100
- The Renfrew-Collingwood Food Security Institute for the "Harvest, Cook, Connect: Linking Newcomer Farmers & Consumers" in the amount of \$1,400

E 1.4 Metro Vancouver 2040: Shaping our Future - 2019 Procedural Report RECEIVED

The Board received for information a report that documents the staffing and resources required to implement, administer and amend the regional growth strategy, and provides an annual procedural report on the operational performance of the Regional Planning Division.

E 1.5 Metro 2040 Implementation Policy Review: Scope of Work

The purpose of the Metro 2040 Implementation Policy Review is to explore and identify the challenges and opportunities to enhance the regional growth strategy, taking into account the knowledge and experience gained from administering, implementing, and amending Metro 2040 since its adoption in 2011, as well as policy research, best practices, and input from member jurisdictions. The identified enhancements will be brought forward as recommendations for the update of the regional growth strategy over the 2021-2022 period. The Board received the report for information.

E 1.6 Housing Agreement Implementation Workshop and Resource Guide RECEIVED

On January 30, 2020, Regional Planning hosted a Housing Agreement Implementation Workshop, as an opportunity for housing planners and other key stakeholders in the region to learn more about entering into, administering and enforcing Housing Agreements. The workshop offered an overview of a new Resource Guide developed by Metro Vancouver in partnership with BC Housing titled What Works: Securing Affordable and Special Needs Housing through Housing Agreements. A synopsis of the workshop and Resource Guide are included in this report. The Board received the report for information.

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E 2.1 Audited 2019 Financial Statements

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Although there is unprecedented uncertainty due to COVID-19, the 2019 Audited Financial Statements illustrate that Metro Vancouver entered this period in a strong financial position with excellent liquidity and solid reserves following the Board policy. The statements have been prepared in accordance with Canadian Public Sector Accounting Standards and have received an unqualified audit opinion by the external auditors, BDO Canada LLP. As noted in the Auditors' Report, it is the Auditors' opinion that these Financial Statements present fairly the financial position of the Metro Vancouver Districts and the Metro Vancouver Housing Corporation as of December 31, 2019, and the results of their financial activities and changes in their financial position for the year then ended in accordance with Canadian public sector accounting standards.

The Board approved the Audited 2019 Consolidated Financial Statements for the Metro Vancouver Regional District.

E 2.2 2019 Financial Results Year-End

The Board received for information the third and final financial performance report for 2019, containing the results for the year as compared to the annual budget. The final overall operational results for 2019 for Metro Vancouver's functions is a net surplus of close to \$21.3 million on an approved budget of \$836.4 million or slightly more than 2.5% of the budget. The results were positive for most functions with surpluses used to avoid debt or fund other projects.

E 3.1 Tynehead Regional Park - Ministry of Transportation and Infrastructure Licence of APPROVED Use Agreement

The Ministry of Transportation and Infrastructure (MOTI) is interested in funding forest ecosystem restoration within Tynehead Regional Park as habitat compensation for one of their infrastructure projects and requires a licence agreement in order to implement. A Licence Agreement will allow MOTI to improve the ecological condition of 4.94 hectares of regional parkland by removing invasive plants and restoring with native vegetation. The agreement would be in place from August 1, 2020 until July 31, 2032, allowing two years for preparation and installation, and ten years of monitoring and maintenance.

The Board approved the Tynehead Regional Park Licence of Use Agreement between MVRD and MOTI for a 12-year term, commencing August 1, 2020 and authorized the Director, Properties on behalf of Metro Vancouver, to enter into, execute and deliver the agreement.

E 4.1 Greater Vancouver Regional Fund Annual Report as of December 31, 2019 RECEIVED

TransLink has submitted an annual report containing historical information on active projects funded with federal gas tax funds through the Greater Vancouver Regional Fund (GVRF) as of December 31, 2019.

TransLink has successfully delivered the majority of the projects on or ahead of schedule with positive cost variances. Three projects are noted as experiencing delays exceeding three months. Approximately \$1.74 billion in GVRF funds is anticipated to contribute to the capital investments identified in the 2018 Phase

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Two Investment Plan for the period 2018 to 2027. Assuming a renewal of the federal gas tax transfers in 2024, TransLink forecasts a GVRF balance of approximately \$255 million in 2027.

The Board received the report for information.

E 5.1 Low Carbon Economic Stimulus Funding in Response to COVID-19

The Board resolved to write letters to the provincial Minister of Environment and Climate Change Strategy, the federal Minister of Environment and Climate Change, and other appropriate government agencies to call for economic stimulus funding to be directed to low carbon initiatives, and to forward copies of each letter to member jurisdictions for information.

G 1.1 Amendments to GVRD Air Quality Management Bylaw No. 1082, 2008 APPROVED

This report brings forward housekeeping amendments to Metro Vancouver's main air quality management bylaw (Bylaw 1082), arising as a consequence of the Board's adoption of the Residential Indoor Wood Burning Emission Regulation Bylaw on March 27, 2020. The proposed amendments include changes to reflect the definitions included in the new residential wood burning bylaw, and a change to reference the more detailed requirements with respect to the control of emissions from residential indoor wood burning.

The Board gave first, second and third readings to the amending bylaw, then passed and finally adopted it.

I 1 Committee Information Items & Delegation Summaries

The Board received information items and a delegation summary from Standing Committees.

Regional Planning Committee – May 1, 2020

Information Items:

5.5 Social Equity in Regional Growth Management Phase 2 Study – Project Initiation

The Social Equity in Regional Growth Management study is a two-year project aimed at developing a better understanding of how social equity can and should be considered in Metro Vancouver's long-range regional growth management policy planning. In 2019, the study focused on understanding how other jurisdictions are considering this topic and the gaps in Metro Vancouver's policies. The second phase, which is set to commence in the spring of 2020, will focus on data gathering, stakeholder engagement, and the development of recommendations for the development of an equity lens for Metro 2050, the update to the regional growth strategy.

5.7 Metro 2040 Rural Policy Review – Scope of Work

This report outlines the scope of the Metro 2040 Rural Policy Review including the questions and process for receiving feedback on the Rural land use designation and policies in Strategy 1.3 of Metro 2040. Staff will be seeking input from members of the Regional Planning Advisory Committee regarding potential





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changes to the policies of Strategy 1.3. A key issue to resolve is developing a common definition of "rural use".

5.8 Metro 2040 Housing Policy Review – Discussion Paper

To support the development of Metro 2050, staff are reviewing the existing policies of Metro 2040 to identify opportunities to enhance the goals, strategies, and policy actions it contains. The key considerations from the Metro 2040 Housing Policy Review Discussion Paper, the completion of which is a key milestone in Phase 1 of the Policy Review, are summarized in this report. The Metro 2040 Housing Policy Review is one of several thematic policy reviews being undertaken to inform Metro 2050, the update to the regional growth strategy. The next steps in the Metro 2040 Housing Policy Review include a Housing Policy Forum, the inputs from which will be used to develop policy options for Regional Planning Committee members to consider in Phase 3 of the policy review process.

Performance and Audit Committee – May 6, 2020

Information Items:

5.1 Metro Vancouver Final Report

Under provincial legislation, an external audit must be undertaken annually for all Metro Vancouver Districts and the Housing Corporation. The attached report, prepared by Metro Vancouver's external auditors, BDO Canada LLP Chartered Accountants, summarizes the results of the annual audit for fiscal year 2019.

5.6 Capital Program Expenditure Update as at December 31, 2019

In 2019 Metro Vancouver's Capital expenditures were approximately 78.5% of budgeted and were underspent by \$201.3 million. The majority of the capital program relates to Liquid Waste, Solid Waste, and Water with the underspending due primarily to the timing of expenditures differing from expectations with delays experienced in projects in the early stages of completion. The underspending in the 2019 Capital Budget resulted in a realization of a surplus in capital funding of \$10.3 million. This surplus, per policy, will be used in future years to fund capital and avoid debt.

5.7 Investment Position and Returns – September 1, 2019 to March 31, 2020

The annualized return for Metro Vancouver's investment portfolio for 2019 was 2.78% or (2.57% including cash) for Short-Term, 2.42% for Long-Term and 2.70% for the Cultural Reserve Fund. Total investment income for 2019 was \$21.5 million on an average portfolio balance of \$849.5 million. Investment performance has met expectations for the current period. Due to the delay in the committee meeting, results and balance information have been included through March 31, 2020. Going forward, the overall rate of return is expected to decline notably in the next several months due to the current low yield environment as a result of the COVID 19 pandemic, and a significant portion of the portfolio being placed in short-term products and held in cash for liquidity.

5.8 Tender/Contract Award Information – December 2019 to February 2020

During the period December 1, 2019 and February 29, 2020, the Purchasing and Risk Management Division issued seventeen new contracts, each with a value in excess of \$500,000 (exclusive of taxes). In addition, there were seven existing contracts requiring contract amendments which necessitate further reporting to the Performance and Audit Committee.



Staff have inserted Supplementation General Conditions into existing competitions which identify the present and future challenges resulting from COVID-19 and seek to obtain assurances from the bidding community of their commitment to completing projects on time and on budget under these challenges. Meanwhile, Purchasing and Risk Management continue to seek process improvements through the implementation of an e-bidding solution which will result in better compliance and significant reduction in award processing time.

Regional Parks Committee – May 13, 2020

Information Items:

5.2 Regional Parks 2019 Annual Report

This report provides an overview of Regional Parks visitor and facility use, programming, volunteering, and activities in 2019. The annual report will be used to support ongoing park planning by MVRD and local municipalities for capital planning, future facility development, program delivery, and resource management activities. In 2019, eleven regional parks and two regional greenways saw record levels of visitation, and total visitation increased to 11,935,000. More than 1,000 public programs, events and outreach activities inspired nearly 62,000 people, and close to 7,250 volunteers and park partners contributed over 22,000 hours to stewardship, education and interpretive programs. Over 80 hectares of new park land was added to the regional parks system.

Climate Action Committee – May 15, 2020

Delegation Summary:

3.1 Isaac Beevor and Katelyn Maki, Force of Nature Alliance

Information Items:

5.1 Adapting Air Quality and Climate Change Engagement During COVID-19

Metro Vancouver continues to assess work plans on a case by case basis to determine if the COVID-19 pandemic response requires adjustments to any work plans, including engagement components. For air quality and climate change programs and initiatives, this means continuing with work plans that protect human health and the environment, but adjusting the approach to engagement.

Metro Vancouver is continuing to seek feedback on a series of Clean Air Plan and Climate 2050 Discussion Papers. Goals and targets in Metro Vancouver's climate-related plans are science-based, and interim targets have a time horizon of less than ten years, so taking action now to avoid the worst impacts of climate change remains a priority. Staff are committed to meeting the timelines set out in the Committee's work plan for Climate 2050 roadmap development, but with revised engagement plans and methods, and recognition of the varied circumstances for different audiences. Metro Vancouver is also revising engagement plans for regulatory development and other initiatives to align with the COVID-19 pandemic response.

5.4 Clean Air Plan and Climate 2050 Discussion Paper on Agriculture

Metro Vancouver is developing the Clean Air Plan to identify actions to reduce emissions of air contaminants, including greenhouse gases, in our region over the next 10 years. Metro Vancouver is also implementing Climate 2050, a long-term strategy to achieve a carbon neutral and resilient region over the next 30 years. A series of issue area discussion papers are being developed to support an integrated



engagement process for the Clean Air Plan and Climate 2050. The draft discussion paper on the agriculture issue area has been prepared and identifies goals and example actions for this source of air contaminants and greenhouse gases in our region, as well as hazards, metrics, and example actions for climate adaptation. Feedback from the public, stakeholders, and other governments will support the development of the Clean Air Plan and the Climate 2050 Roadmaps.

5.5 Climate 2050 and Clean Air Plan Discussion Paper on Nature and Ecosystems

Metro Vancouver is implementing Climate 2050, a long-term strategy to achieve a carbon neutral and resilient region over the next 30 years. Metro Vancouver is also developing the Clean Air Plan to identify actions to reduce emissions of air contaminants, including greenhouse gases, in our region over the next 10 years. A series of issue area discussion papers are being developed, to support the engagement processes for Climate 2050, Metro 2050 and the Clean Air Plan.

The draft discussion paper presented here on the nature and ecosystems issue area identifies goals, hazards, and example targets and actions for climate change mitigation and adaptation. Feedback from the public, stakeholders, and other governments will support the development of the Climate 2050 Roadmaps, Metro 2050 and the Clean Air Plan.

Greater Vancouver Water District

E 1.1 Award of Detailed Design Services, Cape Horn Section Resulting from RFP No. 18-APPROVED101: Coquitlam Main No. 4 – South and Cape Horn Sections – Detailed Design,Construction and Commissioning Consulting Services

Coquitlam Main No. 4, consisting of the Central, South and Cape Horn Sections, will provide additional capacity from Coquitlam Lake and needs to be constructed and commissioned by 2026 to avoid impacting delivery of water to the southern and eastern areas of Metro Vancouver.

Detailed Design Services for the South Section was awarded to CH2M Hill Canada Limited (CH2M Hill) in September 2018. Metro Vancouver has been working with the Cities of Coquitlam and Port Coquitlam on finalizing the water main alignment, which has now been agreed to by both cities.

The Board approved the award of a contract for an amount of up to \$5,305,075 (exclusive of taxes) to CH2M Hill Canada Limited for Detailed Design for Coquitlam Main No. 4 – Cape Horn Section, subject to final review by the Commissioner; and authorized the Commissioner and the Corporate Officer to execute the required documentation once the Commissioner is satisfied that the award should proceed.

E 1.2 Award of Phase C - Construction Engineering Services for the Annacis Water Supply APPROVED Tunnel

At its March 5, 2020 meeting, the Water Committee considered the report titled "Award of Phase C - Construction Engineering Services for the Annacis Water Supply Tunnel" dated February 26, 2020 and approved the report's recommendation. The report was scheduled to be presented to the GVWD Board at

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its March 27, 2020 meeting, but was withdrawn due to uncertainty about proceeding with large capital projects during the COVID-19 pandemic. Staff brought the report back through the Water Committee and Board.

The Board approved the award of Phase C, Construction Engineering Services in the amount up to \$17,881,271 (exclusive of taxes) to the Phase A and B project consultant, Hatch Corporation, for the Annacis Water Supply Tunnel (Request for Proposal No. 15-127), subject to final review by the Commissioner; and authorize the Commissioner and the Corporate Officer to execute the required documentation once the Commissioner is satisfied that the award should proceed.

E 2.1 Audited 2019 Financial Statements

Although there is unprecedented uncertainty due to COVID-19, the 2019 Audited Financial Statements illustrate that Metro Vancouver entered this period in strong financial position with excellent liquidity and solid reserves following the Board policy. The statements have been prepared in accordance with Canadian Public Sector Accounting Standards and have received an unqualified audit opinion by the external auditors, BDO Canada LLP. As noted in the Auditors' Report, it is the Auditors' opinion that these Financial Statements present fairly the financial position of the Metro Vancouver Districts and the Metro Vancouver Housing Corporation as of December 31, 2019, and the results of their financial activities and changes in their financial position for the year then ended in accordance with Canadian public sector accounting standards. The Board approved the Audited 2019 Financial Statements for the Greater Vancouver Water District.

E 1.1 Committee Information Items

The Board received information items from the Water Committee.

Water Committee – April 30, 2020

Information Items:

5.1 GVWD 2019 Water Quality Annual Report

For 2019, the Capilano, Seymour, and Coquitlam reservoirs were continually in service and provided excellent guality source water. Performance at the Seymour Capilano Filtration Plant and Coguitlam Water Treatment Plant was excellent with no primary disinfection interruptions. Bacteriological water quality was excellent in the GVWD transmission mains and in system reservoirs with secondary disinfection stations boosting chlorine as required. No E. coli was detected and disinfection by-products were below allowable concentrations. Both plants met or exceeded all Operating Permit criteria and water quality throughout the GVWD system met or exceeded the Guidelines for Canadian Drinking Water Quality requirements.

5.2 Water Supply Forecast and Water Consumption Update for Summer 2020

This report summarizes the current state of source water supply and trends in water use and reflects current plans for operating the source reservoirs and water system this summer and fall. The existing snowpack, overall precipitation in the form of rainfall, and expected full source lake storage will be sufficient to ensure adequate water supply for the 2020 summer season. Peak day and winter water use continue to decrease while average day water use is starting to stabilize, indicating the importance of continued conservation

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initiatives. Recent system improvements have increased the capacity of the transmission system to meet peak summer demands.

5.3 Water Services Capital Program Expenditure Update to December 31, 2019

The capital expenditure reporting process as approved by the Board provides for regular status reports on capital expenditures 3 times per year. This is the year-end report for 2019 which includes both the overall capital program for Water Services with a multi-year view of capital projects and the actual capital spending for the 2019 fiscal year in comparison to the annual budget. In 2019, annual capital expenditures for Water Services were \$243.5 million compared to a capital budget of \$231.4 million. This difference has been funded through the application of accumulated surplus from capital underspends from prior years. Forecasted expenditures for the current Water Services capital program remain within the approved budgets through to completion.

5.5 2020 Water Regulations Communications and Regional Water Conservation Campaign

Metro Vancouver undertakes several communications initiatives to support water conservation. Metro Vancouver communicated the May 1 watering regulations activation date via advertising and social media engagement across the region, and through a range of promotions and items distributed to members for public education and enforcement throughout the irrigation season. The 'We Love Water' regional water conservation campaign began May 19, with a mix of television, radio, outdoor, and digital advertising, and emphasizes water resource education as well as conservation messaging in the warmer and drier summer months. Creative materials and collateral were shared with members so they can support the campaign through their own communications channels.

Greater Vancouver Sewage and Drainage District

E 1.1 Audited 2019 Financial Statements

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present fairly the financial position of the Metro Vancouver Districts and the Metro Vancouver Housing Corporation as of December 31, 2019, and the results of their financial activities and changes in their financial position for the year then ended in accordance with Canadian public sector accounting standards.

The Board approved the Audited 2019 Financial Statements for the Greater Vancouver Sewerage and Drainage District.

E 2.1 Liquid Waste Services Capital Program Expenditure Update as at December 31, 2019 RECEIVED

This report is the final of three capital expenditure progress reports for 2019. Liquid Waste Services underspent its annual Capital Budget by \$147.2 million. The variance is primarily due to delays to construction of two major projects and obtaining third party approvals in a timely manner. Although the

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2019 Liquid Waste Services Capital Budget shows a year-end underspend, the variance is a result of cash flow timing. It is projected that in aggregate, ongoing capital projects will be close to or less than the overall budget for that project. Any surplus resulting from a 2019 underspend is used to directly fund capital in 2020 and avoid future borrowing. The Board received the report for information.

E 3.1 COVID–19 Update: Solid Waste Services

Solid Waste Services is monitoring and responding to COVID-19 developments and impacts on the regional solid waste system and Metro Vancouver's solid waste facilities. Currently, the regional system is operating at near full-service levels with minor adjustments. April waste disposal tonnage was approximately 10% less than April 2019. Total solid waste facility visits are up approximately 10% as a result of increased small vehicle traffic. Metro Vancouver is engaging with member municipalities and other waste and recycling stakeholders on operational updates, communications to the public, and contingency plans resulting from the COVID-19 pandemic. A number of these initiatives have been undertaken.

G 1.1 Greater Vancouver Sewerage and Drainage District Development Cost Charge APPROVED Reserve Fund Expenditure Bylaw No. 339, 2020

Utilization of Development Cost Charge's are required to be approved by the GVS&DD Board by bylaw.

The Board gave first, second and third readings to Greater Vancouver Sewerage and Drainage District Development Cost Charge Reserve Fund Expenditure Bylaw No. 339, 2020, then passed and finally adopted said bylaw.

I 1.1 Committee Information Items

The Board received information items from Standing Committees.

Performance and Audit Committee – May 6, 2020

Information Items:

5.4 Semi-Annual Report on GVS&DD Development Cost Charges

In 2019, Metro Vancouver collected a total of \$60.2 million in GVS&DD Development Cost Charges (DCCs), up from \$32.1 million in 2018. This is due primarily to the rate increase which came fully into effect in May of 2019. Affordable housing development DCC waivers were approved in 2019 for a total of 946 units representing \$1.5 million in forgone revenue. Total DCCs held in reserve at December 31, 2019 was \$227.5 million.

Liquid Waste Committee – May 14, 2020

Information Items:

5.3 2020 Regional Unflushables Campaign – Update

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The COVID-19 health restrictions have necessitated a rethinking of campaign approaches and timing. The campaign was originally planned to start in May, but the current increased purchasing of wipes and likely flushing of wipes and other items means that campaign messaging will be most effective now. While planned out-of-home elements (cinema, events, posters in washrooms and other locations, etc.) are currently less suitable options, there is an increased opportunity to reach people in their homes. Moving up the campaign's start date, focusing on TV/digital channels and highlighting wipes messaging allows the campaign to better reach residents and respond to current needs.

Zero Waste Committee – May 15, 2020

Information Items:

5.2 Solid Waste Services Capital Program Expenditure Update as of December 31, 2019

This is the third in a series of three capital expenditure progress reports for 2019. Solid Waste Services is underspent in its annual Capital Budget by \$57.6 million. The variance is primarily due to timing of construction expenditures for projects in progress. Although the 2019 Solid Waste Services Capital Budget shows a year-end underspend, the variance is a result of cash flow timing. It is projected that in aggregate, ongoing capital projects are monitored to ensure they remain within total project budgets. Any surplus resulting from a 2019 underspend is used to directly fund capital in 2020 and avoid future borrowing.

5.3 2019 and 2020 Food Scraps Recycling Campaign Results

The 2019 and 2020 "Food Scraps Aren't Garbage" campaigns performed strongly, contributing to an increase in reported green bin use among residents in the region (now at 91%). While adoption of the program is high, updates were made to the well-known googly-eyed food face characters based on research findings that found some confusion around what is avoidable food waste as opposed to food scraps. New tactics were added and the website was updated, including information to help people better understand why we compost, alleviating confusion and providing the more specific info that residents seek. Analyzing social media data (e.g. from the "Green Bin Q&A") illustrated what the pain points are for residents. These learnings, among others, will inform future iterations of the FSR campaign. The food scraps recycling campaign continued in fall 2019 and winter 2020. The media strategy included both broad reach and targeted digital tactics, and delivered over 75 million impressions. Overall, 91% of residents now say they typically dispose of organic waste into the green bin. 30% of residents recall seeing or hearing the campaign advertising, which is the highest awareness level achieved since 2014. 36% of residents who saw the advertising message shared it with others.

Metro Vancouver Housing Corporation

1.1 Audited 2019 Financial Statements

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Corporation as of December 31, 2019, and the results of their financial activities and changes in their financial position for the year then ended in accordance with Canadian public sector accounting standards.

The Board approved the Audited 2019 Financial Statements for the Metro Vancouver Housing Corporation.