



PORT MOODY FIRE RESCUE

2019 Community Report



PORT MOODY
CITY OF THE ARTS

MESSAGE FROM MAYOR ROB VAGRAMOV



Port Moody Fire Rescue is one of the biggest reasons our residents go to sleep at night knowing their loved ones, property, and community are well protected and cared for.

A 98 per cent approval rate in our community, as seen in our most recent Citizen Survey, is a testament to the value provided by Port Moody Fire Rescue, and to the contributions that each and every one of the Department's professional and highly-skilled staff members provide to our city day in, and day out.

The Department has a wide variety of responsibilities, including fire suppression and first responder medical services, life safety and rescue response services, fire investigative services, emergency management, and disaster response planning. As well, Port Moody Fire Rescue works with the community to prevent fires, engaging in outreach activities, delivering public education campaigns, and conducting fire safety inspections. In 2019, Port Moody Fire Rescue personnel responded to 1,312 incidents, participated in 6,648 hours of training, and donated 2,350 hours of charity work.

Whether they're on duty or off duty, Port Moody Fire Rescue staff members are committed to serving our residents and ensuring our community remains a safe and vibrant place with an amazing quality of life. As Mayor, I am proud of my hometown's commitment to first responder services, and this year's community report provides a detailed peek behind the scenes of this crucial department.

MESSAGE FROM FIRE CHIEF RON COULSON



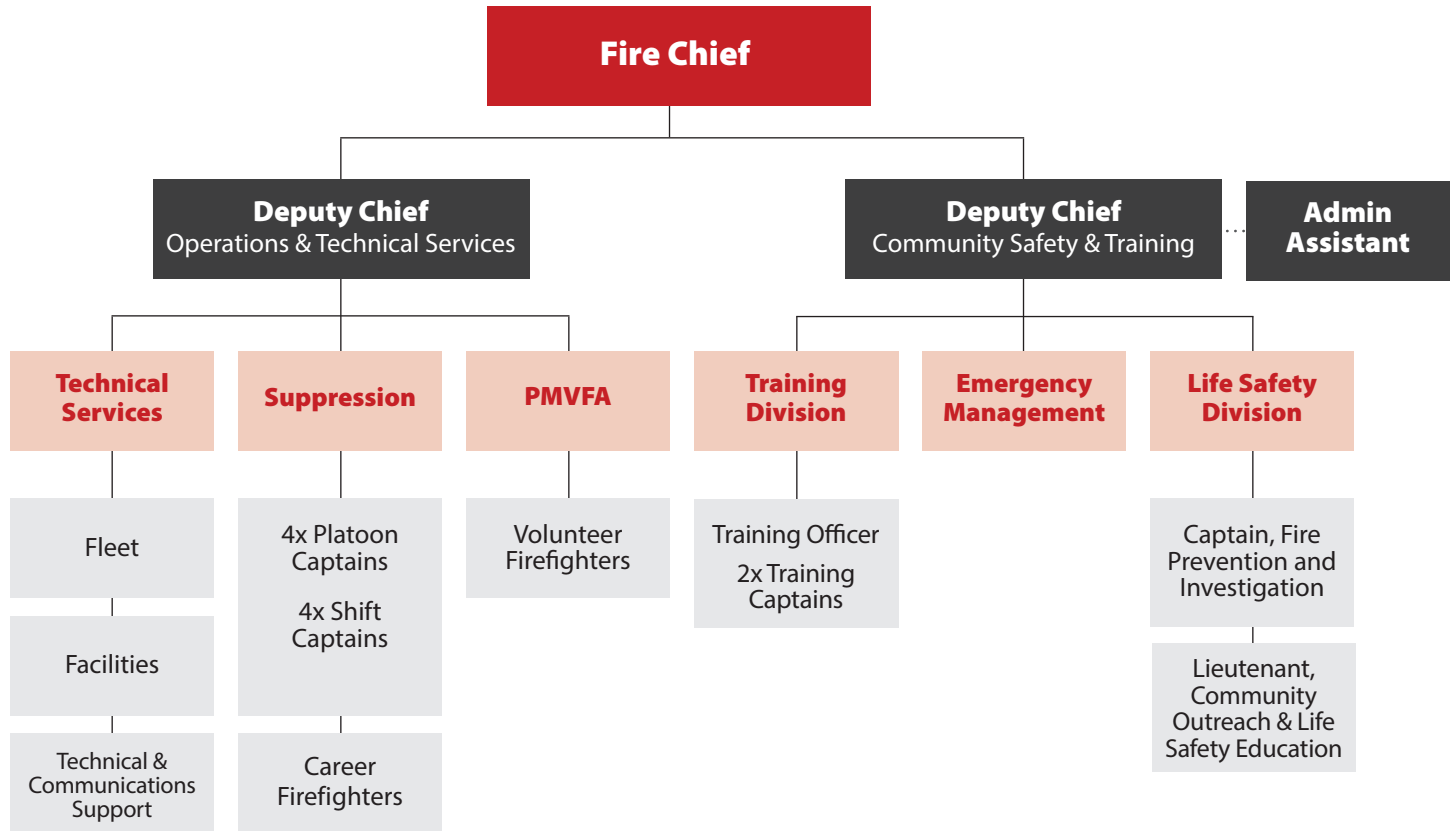
I am pleased to present Port Moody Fire Rescue's Community Report for 2019. This past year was the last in a three-year plan to achieve specific improvements in our response model. In 2017, we completed an overhaul of our Incident Command System protocols. In 2018, our suppression team was introduced to an advanced level of knowledge around the management of fires in high-rise buildings. Finally, in 2019, our crews completed training in hazardous-materials response. This latter project included the outfitting of a trailer-based response unit to assist with incidents involving hazardous materials. Staff worked hard to complete these three initiatives while continuing with their already robust training schedules.

Over these three years, we also filled four vacant positions for career staff members and nine vacant positions for volunteer staff members that resulted from attrition.

Looking forward, 2020 will be an exciting year for the Department as we await the arrival of two new fire trucks: Tower 1, with an aerial platform for fire suppression and rescue, and Engine 1, with front-line fire pump and hose configurations. These new pieces, representing phase one of a two-phase heavy apparatus replacement program, will be a vital part of our front-line response fleet. Port Moody Fire Rescue staff continue to be wholly dedicated to this community.

In November 2019, City Council recognized the efforts of the Port Moody Firefighters' Charitable Society with an Exceptional Civic Service Award, a well-deserved honour. I'm proud to lead the members of this team and have great admiration for both their on-duty efforts and their off-duty charitable work.

DEPARTMENT STRUCTURE



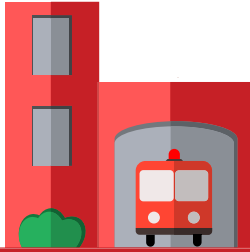
MISSION STATEMENT: Port Moody Fire Rescue is dedicated to minimizing injury, property loss, and environmental damage in our community in the event of fire, disaster, or other life-threatening incident. Through effective and timely response, prevention initiatives, progressive practices, education, and training, Port Moody aspires to be one of the safest communities in Canada.





PORT MOODY FIRE RESCUE

2019 BY THE NUMBERS



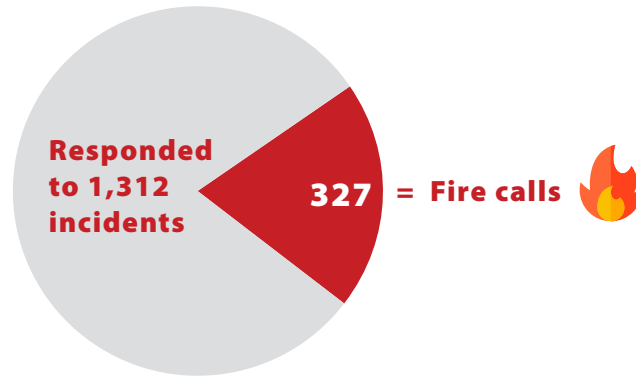
2 Staffed Firehalls

45 career staff
20 volunteers
3 chief officers
1 admin assistant
- provide -

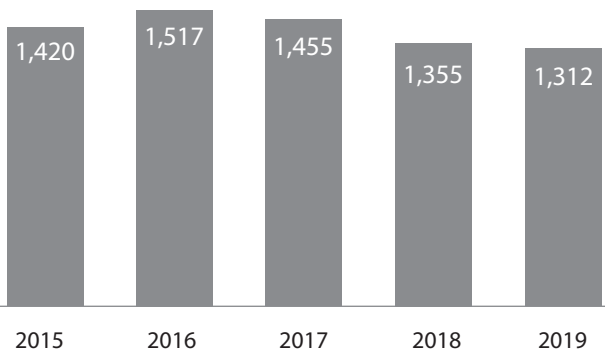
24/7/365

emergency services to residents and visitors

2019 Number of Incident Responses



**2015
-2019
Incident
Trends**



Top

5

Call Types



First Medical Responder
671



Fire and Alarms
327



Motor Vehicle Incident
102



General Assistance Calls
138



Hazardous Materials
32



5pm

is the most common time to get a call



Thursday

is the most common day of the week to get a call



July

is the month with the most calls



Staff engaged
in over
**6,648
hours of
training**
to ensure
readiness to
respond to a
variety of
emergencies



In the Community



2,350

hours of
charity work



\$104,902

raised in total
(\$91,072 in donations)

The PMFF's Charitable Society continuously gives back to the community through a number of events. They support the Eagle Ridge Hospital Foundation, Crossroads Hospice, the BC Professional Firefighters' Burn Fund, Muscular Dystrophy, the Cancer Drivers network, and the Tri-City Soroptomists.



1,169

number of regular fire
inspections conducted



13

number of critical lifesaving
medical interventions

Budget Bites

- In 2019, Port Moody Fire Rescue had an operating budget of **\$8,401,991**.
- **19.4%** of property taxes that go towards funding city services are used to fund Fire-Rescue.
- An average household paid **\$442** towards the department in 2019.

OTHER CITY SERVICES
80.6%

PMFR
19.4%



Staff conducted more than 77 public education events, including Inlet Fire Hall visits, educational events and school tours.

WHAT WE DO



OPERATIONS DIVISION

The Operations Division is responsible for fire suppression services, first responder medical services, life-safety/rescue response services, and specialized rescue services. Operations also assists in the delivery of community safety initiatives including premise inspections and public education programming. This Division also oversees the management of the Port Moody Fire Rescue apparatus fleet and Department facilities.



TRAINING DIVISION

The Training Division is responsible for the planning, development, delivery, and evaluation of all training of Department staff. Industry best practices, regulatory requirements, and operational needs all drive the scope of the training programs. In 2019, the PMFR Training Division facilitated the delivery of more than 6,648 hours of training.



COMMUNITY SAFETY DIVISION

The Community Safety Division is responsible for all fire prevention services, life-safety educational programming, and community outreach initiatives. Members of this Division support Operations by providing fire investigative services. Fire prevention services include regular fire safety inspections, problem premise inspections, institutional inspections, fire and building code interpretation and enforcement, and liaising with the City's Building and Bylaw divisions on new construction code compliance.



EMERGENCY MANAGEMENT

The Community Safety Division is responsible for emergency management and disaster response planning. The Division's scope includes planning for, and managing, a major emergency response, managing the City's Emergency Operations Centre, managing a complete post-disaster recovery, training staff and community volunteers, and providing emergency planning information to the public.



PORT MOODY VOLUNTEER FIREFIGHTER'S ASSOCIATION

The Port Moody Volunteer Firefighter's Association is composed of 20 community-oriented individuals who supplement career staff at major incidents, and are heavily involved in community events. They meet for weekly training, are led by an executive, and fall under the stewardship of the Operations Division of PMFR.

WHAT THE COMMUNITY CAN DO



To prepare your household for an emergency:

- Make an emergency phone list with at least one out-of-area contact.
- Pick a meeting spot if you're separated from family members.
- Know where your electrical panel, water and gas valves are located, and learn how to turn them off.
- Store enough emergency water for your family. You will need at least four litres (one gallon) of water per person, per day.
- Store enough emergency food for three days to one week.
- Visit getprepared.gc.ca for more preparedness tips.



To secure your space in the event of an earthquake:

- Secure tall, free-standing furniture, such as bookcases, china cabinets, and shelving units to wall studs using "L" brackets, corner brackets, or anodized aluminum moulding.
- Move all framed pictures and mirrors away from beds, couches, and chairs.
- To prevent cabinet doors from flying open, secure them with either a push latch or a pull latch.
- Appliances such as refrigerators, freezers, washers, and dryers can move significantly during an earthquake. Use strong strapping and ratchets or other connectors to secure them.
- Search for "Prepared BC" at gov.bc.ca for more tips.



To stay fire safe at home:

- Always make sure your BBQ lid is open before lighting it.
- Change the batteries in your smoke detector when you set clocks for Daylight Savings.
- Make sure your hydrants are clear of debris or snow. Hidden hydrants can cost first responders valuable time in an emergency.
- Keep your doors closed when sleeping.
- Visit firepreventionweek.org for more safety tips.



To prevent carbon monoxide poisoning:

- Have fuel-burning appliances (e.g. furnaces, hot water heaters, fireplaces) in your home inspected annually.
- Install carbon monoxide alarms adjacent to each sleeping area and on every storey of your home, according to manufacturer's instructions, if you have at least one fuel-burning appliance, a fireplace, or an attached garage.
- Visit technicalafetybc.ca/carbon-monoxide for more.

Inlet Centre Fire Hall

150 Newport Drive
Port Moody, BC V3H 5C3

Glenayre Fire Hall

955 Glenayre Drive
Port Moody, BC V3H 1J5



portmoody.ca/firerescue



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[@portmoodyfirerescue](https://instagram.com/portmoodyfirerescue)



In November 2019, Port Moody Fire Rescue staff undertook three days of HAZMAT training. This hands-on training ensures they are ready to respond to a leak, spill, or accident that could cause damage to health, properties, or the environment.