

Quarterly Strategic & Objective Report

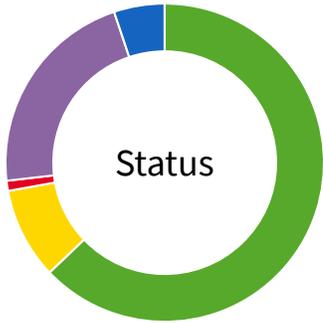
Strategic Plan 2019 - 2022

Current Reporting Date: Nov 04, 2019

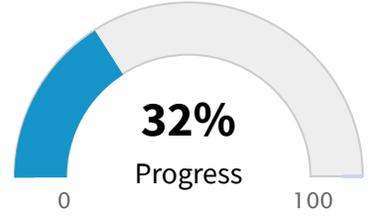
Report Created On: Oct 07, 2019

5 Strategic Priority	20 Objective & Action	97 Projects
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Overall Summary



	%
● On Track	62.89
● Some Disruption	9.28
● Major Disruption	1.03
● Upcoming	21.65
● Completed	5.15



Report Legend

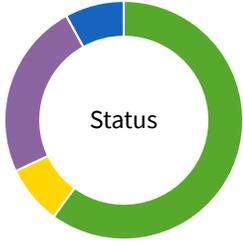
No Update

Overdue

Priority

Plan Summary

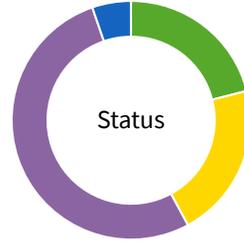
Strategic Priority 1



	%	#
On Track	60.0	15
Some Disruption	8.0	2
Upcoming	24.0	6
Completed	8.0	2

Exceptional Service

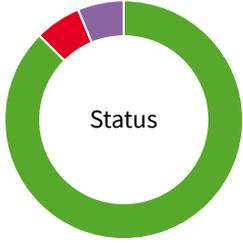
Strategic Priority 2



	%	#
On Track	21.05	4
Some Disruption	21.05	4
Upcoming	52.63	10
Completed	5.26	1

Environmental Leadership

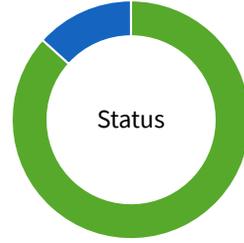
Strategic Priority 3



	%	#
On Track	87.5	14
Major Disruption	6.25	1
Upcoming	6.25	1

Healthy City

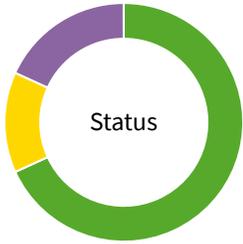
Strategic Priority 4



	%	#
On Track	86.67	13
Completed	13.33	2

Economic Prosperity

Strategic Priority 5



	%	#
On Track	68.18	15
Some Disruption	13.64	3
Upcoming	18.18	4

Community Evolution

Strategic Priority 1

Progress 39%

Exceptional Service

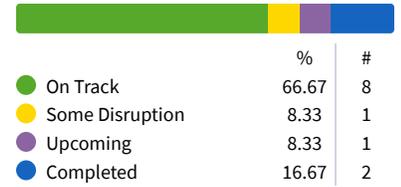


Objective & Action 1.1

Progress 57%

Ensure our customers are highly satisfied with the quality of our service.

- Commit to a high and consistent standard of service.
- Review customer processes on a regular basis to improve accuracy and efficiency, and encourage feedback.
- Consider cultural differences and accessibility needs when providing service.



Objective & Action 1.2

Progress 1%

Ensure City employees are engaged, properly equipped to do their work effectively, and motivated to build their careers in Port Moody.

- Make professional development a priority and provide City staff with excellent learning and development opportunities.
- Commit to strategies for employee engagement.
- Encourage innovative, critical, and creative thinking.



Objective & Action 1.3

Progress 43%

Provide the public with transparent and open government, and opportunities to provide input on City issues.

- Increase access to City information.
- Commit to effective public engagement.
- Encourage public participation.



Objective & Action 1.4

Progress 11%

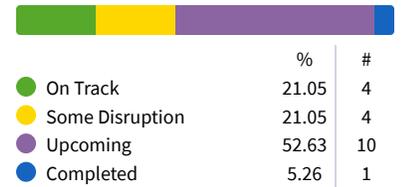
Form effective relationships with service delivery partners, industries, and stakeholders to improve service delivery.

- Strengthen relationships with other levels of government, First Nations, community groups, and partners.
- Seek partnerships where applicable for the provision of amenities.



Strategic Priority 2 Progress 20%

Environmental Leadership



Objective & Action 2.1 Progress 8%

Maintain and enhance Port Moody’s natural and built assets while reducing the impact on our planet.

- Educate the public about the importance of Port Moody’s natural assets
- Inspire environmental actions and advocacy
- Reduce the City’s impact on the planet



Objective & Action 2.2 Progress 18%

Expand and enhance policies to guide environmental goals and sustainability programs.

- Review and update existing environmental policies on a regular basis to find leadership opportunities.
- Broaden the City’s sustainability programs.



Objective & Action 2.3 Progress 17%

Expand and make the most of our parks and green spaces and design them to create positive and diverse experiences throughout the community.

- Focus on user experience in park planning and design.
- Optimize and expand parks to meet the community’s needs.
- Create diverse, natural, open-space experiences throughout the community.



Objective & Action 2.4 Progress 55%

Provide leadership in climate change by thinking globally and acting locally.

- Respond and adapt to climate change through planning and policy development.
- Address global climate change with local actions.



Strategic Priority 3 Progress 29%

Healthy City



Objective & Action 3.1



Plan for a variety of housing types to meet community needs.

- Ensure that available housing meets the community’s diverse and emerging needs.
- Work with other levels of government and private agencies to support housing and homelessness programs and services



Objective & Action 3.2

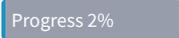


Provide local services and access to amenities for residents of all ages and abilities.

- Ensure plans and programs take into account the diverse needs of residents and factors related to age and other demographics such as income, languages, housing types, and abilities.
- Consider accessibility when planning and designing programs, services, facilities, parks, and infrastructure.



Objective & Action 3.3



Encourage lifelong healthy and active living.

- Incorporate healthy living opportunities for people of all ages in City programs and services.
- Ensure the built environment and infrastructure allows for, and encourages, active living.



Objective & Action 3.4



Ensure Port Moody is a safe place where local government and public safety agencies are prepared to address natural disasters and other emergencies.

- Maintain the “no call too small” community safety service level.
- Ensure that emergency preparedness plans and strategies are incorporated into all municipal operations.



Strategic Priority 4



Economic Prosperity



Objective & Action 4.1



Support the growth of businesses and business neighbourhood development.

- Enhance economic development opportunities in Port Moody.
- Identify and explore opportunities to develop economic zones in key neighbourhoods.
- Support development and revitalization of commercial neighbourhoods



Objective & Action 4.2

Progress 28%

Attract good paying jobs and new businesses in key sectors.

- Make Port Moody attractive to growth business sectors and targeted industries.
- Be proactive in identifying and responding to emerging industries and recognizing challenges to existing industry.
- Support growth in the number of well-paid local jobs.
- Retain and encourage green, clean, or creative light industry



	%	#
On Track	100.0	2

Objective & Action 4.3

Progress 62%

Ensure a sustainable and resilient municipal economy and diversify the City’s revenue sources.

- Diversify the City’s revenue sources to ensure sustainability.
- Leverage funding for projects with grants and partnerships.
- Ensure fiscal responsibility by assessing and monitoring lifecycle expenses



	%	#
On Track	66.67	4
Completed	33.33	2

Objective & Action 4.4

Progress 33%

Create an attractive and vibrant community through events, arts, and culture.

- Encourage and promote community opportunities for the public to experience arts, culture, and heritage activities.
- Encourage and promote community events.



	%	#
On Track	100.0	4

Strategic Priority 5

Progress 29%

Community Evolution



	%	#
On Track	68.18	15
Some Disruption	13.64	3
Upcoming	18.18	4

Objective & Action 5.1

Progress 18%

Ensure future community growth is carefully considered and strategically managed consistent with the targets approved in our Official Community Plan.

- Develop tools to help us plan and prepare for the future.
- Review proposed development projects and updated population projections on a regular basis.
- Look for creative ways to enable diverse housing forms and heritage revitalization.
- Review the Official Community Plan regularly to ensure it aligns with the community vision.



	%	#
On Track	57.14	4
Some Disruption	28.57	2
Upcoming	14.29	1

Objective & Action 5.2



Provide people with a variety of options to move through and around Port Moody safely and efficiently.

- Improve connections between neighbourhoods.
- Reduce the impacts of through-traffic.
- Plan for the impact of emerging transportation technologies.



	%	#
● On Track	100.0	6

Objective & Action 5.3



Ensure City assets are optimized, maintained, and funded for current and future needs.

- Be stewards of City lands to optimize benefits to community well-being.
- Make progress towards the improvement and sustainability of City facilities to meet emerging needs.
- Ensure resiliency of City infrastructure and assets.



	%	#
● On Track	33.33	2
● Some Disruption	16.67	1
● Upcoming	50.0	3

Objective & Action 5.4



Bring people together by activating public spaces.

- Create engaging public spaces by incorporating or highlighting arts and culture, innovative urban design, events, recreation, natural assets.
- Engage Port Moody's creative community in beautifying the city.



	%	#
● On Track	100.0	3