

City of Port Moody

Recreation Facilities Study

# “What We Heard” Engagement Summary Report

December 2024

*Prepared by RC Strategies on behalf of the City of Port Moody*





## Land Acknowledgement

The City of Port Moody is located on the ancestral and unceded homelands of the kwikwəłəm (Kwkwetlem), səlilwətał (Tsleil-Waututh), xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), q'ic'əy' (Katzie), q'wa:n' λ'ən' (Kwantlen), qiqéyt (Qayqayt), and Stó:lō (Sto:lo) Peoples, and extend the appreciation for the opportunity to work on this territory.

A blue sign with white text is mounted on a concrete base. The sign reads "CITY OF PORT MOODY". The background shows a grassy field and a building with a chain-link fence.

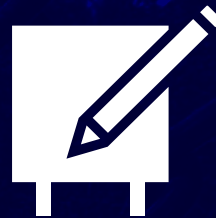
CITY OF PORT MOODY

# Key Engagement Findings & Highlights

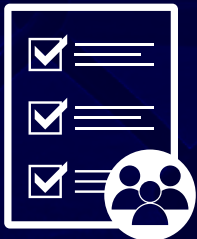
By the Numbers - How did we engage?



**442**  
responses to the  
Resident Survey



**600**  
comments provided  
on our Sounding  
Board panels



**19**  
user groups engaged  
through the User  
Group Discussions  
Sessions and/or User  
Group Survey



**~100**  
youth engaged  
through the Mayor's  
Youth Summit



**3**  
discussion sessions convened with City committees\*

*\*Seniors Focus Committees, Youth Focus Committee and the Inclusion, Diversity, Equity, and Accessibility (IDEA) Committee*

### Port Moody Residents Engage in a Wide Array of Recreational Activities for a Multitude of Reasons

- The top five reasons that Resident Survey respondents engage in recreation activities are: physical health and exercise, relaxation / mental health / wellbeing, pleasure / entertainment, to enjoy nature, and to spend time with family and friends.
- Approximately half of Resident Survey respondents participate in fitness activities (classes or working out), aquatics programming, and trail-based activities on a regular basis (2 of more times per month).
- Youth and older adults engaged through the various discussion sessions clearly reflected the importance of having access to a wide array of opportunities.

### Port Moody is Part of a Recreation Ecosystem that Crosses Municipal Boundaries and Involves Numerous Service Providers

- 27% of Resident Survey respondents indicated that the majority of their household's recreation activities take place outside Port Moody (87% of these respondents identified Coquitlam as the primary location). Facilities and/or programming not existing in Port Moody was identified as the primary reason for accessing recreation outside of Port Moody.
- Many user groups expressed that their programming and participants encompass the Tri-Cities and, as such, it is hard to isolate Port Moody specific needs when thinking about future recreation priorities and needs.
- Youth indicated that they often don't think about the specific jurisdiction or provider when making recreation and related activity choices. Youth also noted that the quality of experience, space, and social factors impact where their activities take place.

### Satisfaction Levels with Current Recreation Services are Relatively Strong, Yet Strong Demand Exists for Facility Investment

- 65% of Resident Survey respondents indicated that they are satisfied to some degree (very or somewhat) with the overall availability of recreation opportunities in Port Moody. However, 61% also indicated that there are not adequate facilities in the community.
- A key theme from the engagements with user groups, youth, and older adults was the belief that facility development has not kept pace with growth and evolution of the community.
- The benefits of developing multi-use facilities that can service a wide array of ages, interests, and ability levels was clearly reflected through all aspects of the engagement.

### High Levels of Demand Exist for Indoor Aquatics in Port Moody

- The top two indoor facility types identified as priorities by Resident Survey respondents were swimming tanks (53%) and leisure pools (49%). The benefits of indoor aquatics was also a frequently cited need during the user group, youth, and committee engagements.
- While clear demand exists for an indoor aquatics facility, mentions were also provided in Resident Survey and during the discussion sessions on the cost impacts of building and operating an indoor pool.

### Experiential Considerations Need to be Prioritized as Future Facility Projects are Planned

- The importance of accessibility and inclusive design were frequently mentioned during many of the engagement sessions.
- A key theme from the youth focused engagement was the need for space that can support social gathering, studying, and unstructured / casual recreation and related activities.
- Youth, adults, and seniors expressed throughout the engagements the importance of facilities having high aesthetic value and reflecting a sense of place.

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# 1. Introduction

# 1.1. Project Overview and Importance of Engagement

The City of Port Moody is undertaking a Recreation Facilities Study that will provide an assessment of the current state of recreation facilities in Port Moody, community needs, trends, and options for future recreation facilities. The study will help support decision making and both build on previous planning and inform future planning, including the new Parks and Recreation Master Plan (work on this plan is scheduled to begin in 2025).

The following graphic illustrates the process being used to develop the study. As reflected in the graphic, research and engagement inputs provide a basis of information that informs the study. The *“What We Learned” Research Summary Report* contains the detailed findings from the non-engagement and research and analysis and this *“What We Heard” Engagement Summary Report* contains the engagement findings. The engagement conducted for this project provides an important input into the identification of facility needs, viability, options, and other related considerations. Additionally, the engagement conducted for the Study provided an opportunity to have broader conversations on the long-term priorities for recreation and related infrastructure and services in Port Moody.



## 1.2. Engagement Methodology

As engaging with residents, user groups, and community partners was critical to understanding the state of recreation facilities in Port Moody, multiple engagement methods and tactics were used. The following bullet points summarize the engagement methods and levels of participation and/or response.

### Public Engagement

- Resident Survey – 442 Responses
- Sounding Boards – Over 600 comments

### Engagements Targeted at Specific Age, Interest, and Activity Groups

- Mayors Youth Summit – approximately 100 participants
- User Group Survey – 16 Responses
- Community Group Discussions – 4 Discussion Sessions
- Committee Sessions (approximately 25 participants)
  - » Seniors Focus Committee
  - » Youth Focus Committee
  - » Inclusion, Diversity, Equity, and Accessibility (IDEA) Committee

The engagement phase of the project included over 1,200 'points of contact' with the community.

Information on the public engagement opportunities, overall project objectives, and timelines was made available through a project landing page via Port Moody's engagement platform (<https://engage.portmoody.ca/recreation-facilities-study>).

Per the public engagement best practices that inform the City's Public Engagement Policy, responses to open-ended questions have been analyzed and the common themes are included in this public engagement summary to provide key insights. Complete verbatim responses are anonymized and shared directly with Council to provide decision makers with the full range of input collected.

**Note:** While public engagement results provide the City with valuable information, please note that the views expressed do not necessarily reflect the views of all Port Moody residents.





## 2. Resident Survey

A Resident Survey was developed and fielded to gather a cross-section of responses from Port Moody residents. The survey was hosted on the Engage Port Moody platform and available from September 18 – October 14.

In total, the survey garnered 442 responses. The number of responses to each question is identified (n =) through the analysis of findings in this section.

Public engagement participation from [engage.portmoody.ca/recreation-facilities-study](https://engage.portmoody.ca/recreation-facilities-study)

- **442 engaged participants** contributed to one or more feedback tools.
- **918 informed participants** visited multiple project pages, contributed to a tool, or downloaded documents.
- **1,287 aware visitors** viewed this project page.



## 2.1. Top of Mind Thoughts

To begin the survey, respondents were asked to indicate the reasons that members of their household participate in recreation. The most prevalent responses were that respondent household members participate in recreation for physical health/ exercise (97%), for relaxation, mental health, and well being (71%) and for pleasure/ entertainment (63%). For those that chose 'Other' and wrote in their reason, the most prevalent response was that they wanted to provide a variety of recreation opportunities for their children.

### Reasons to Participate in Recreation Activities

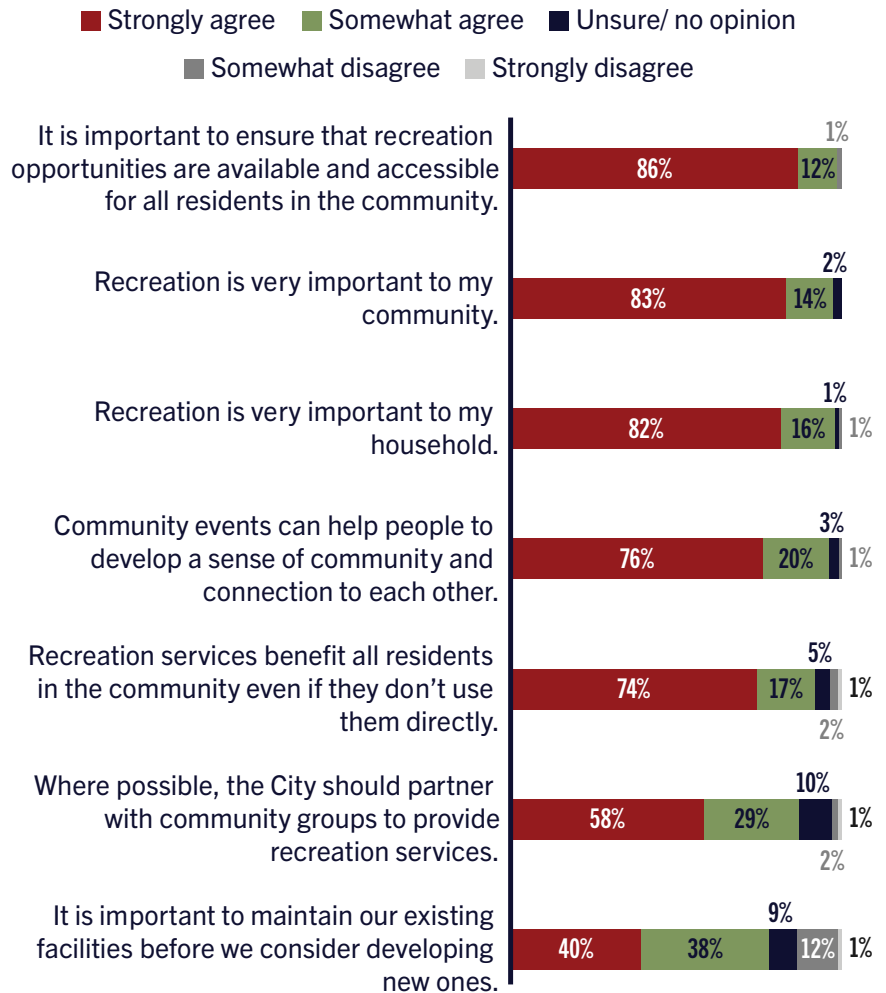
(n=441)



Next, respondents were asked about their level of agreement or disagreement with several statements about recreation opportunities and their significance. Respondents agreed most strongly, selecting strongly agree or somewhat agree, with the following: It is important to ensure that recreation opportunities are available and accessible for all residents in the community (98%); Recreation is very important to my household (98%); Recreation is very important to my community (97%). While the majority of respondents agreed, either strongly or somewhat, with all statements provided in this section, the following statement earned both the lowest level of agreement and the highest level of disagreement: It is important to maintain our existing facilities before we consider developing new ones (78% strongly or somewhat agree; 13% strongly or somewhat disagree).

### Level of Agreement with the Importance of Recreation

(n=442)



## 2.2. Current Facility Usage

Respondents were provided a list of indoor and outdoor activities and were asked to select those activities that household members have participated in on a regular basis over the past 12 months (at least 2 or more times per month during the suitable / available seasons for each activity type). These activities could have occurred in Port Moody or other communities. The indoor activities selected most often by respondents are fitness training at a gym (46%) fitness classes (46%) and swimming pool drop-in (46%).

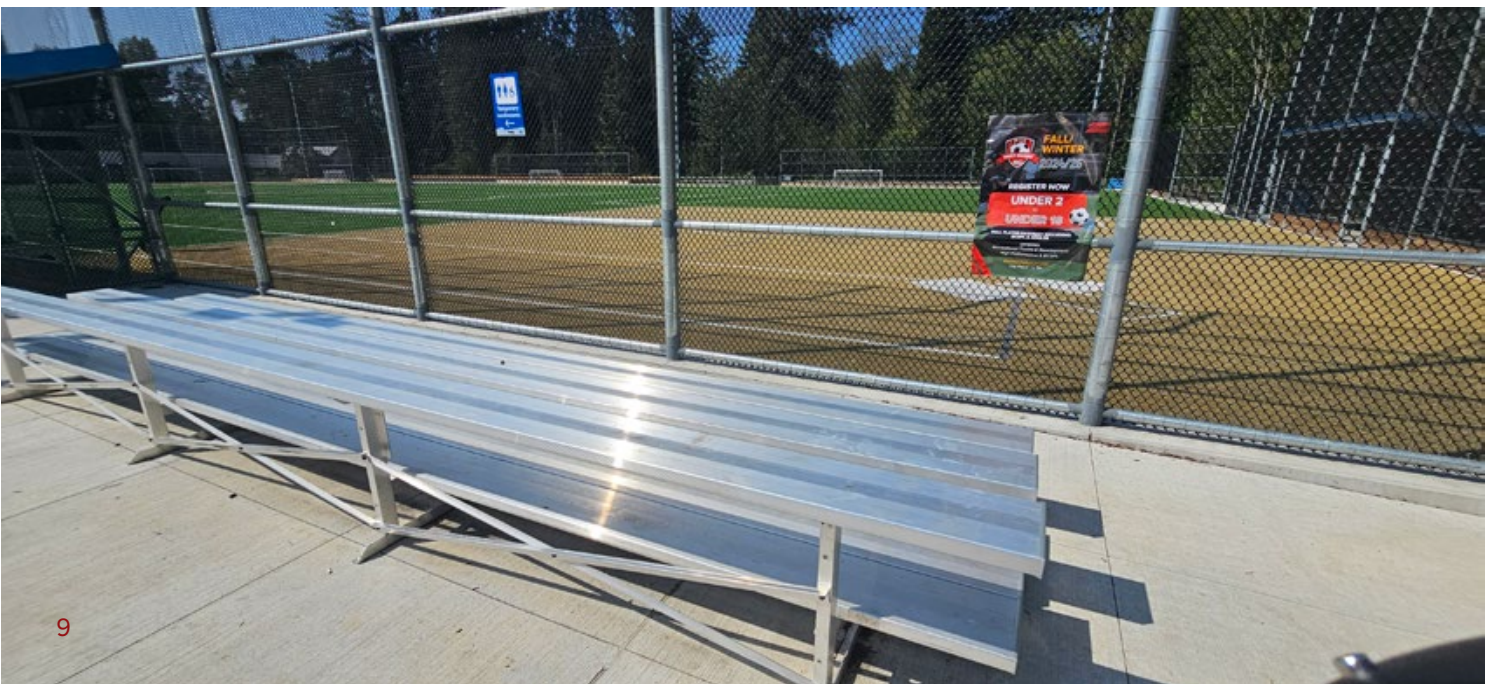
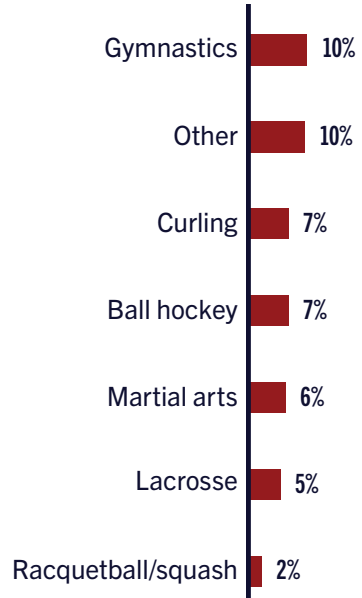
### Indoor Activities Household Members Participate in on a Regular Basis

(n=422)



### Indoor Activities Household Members Participate in on a Regular Basis (Continued)

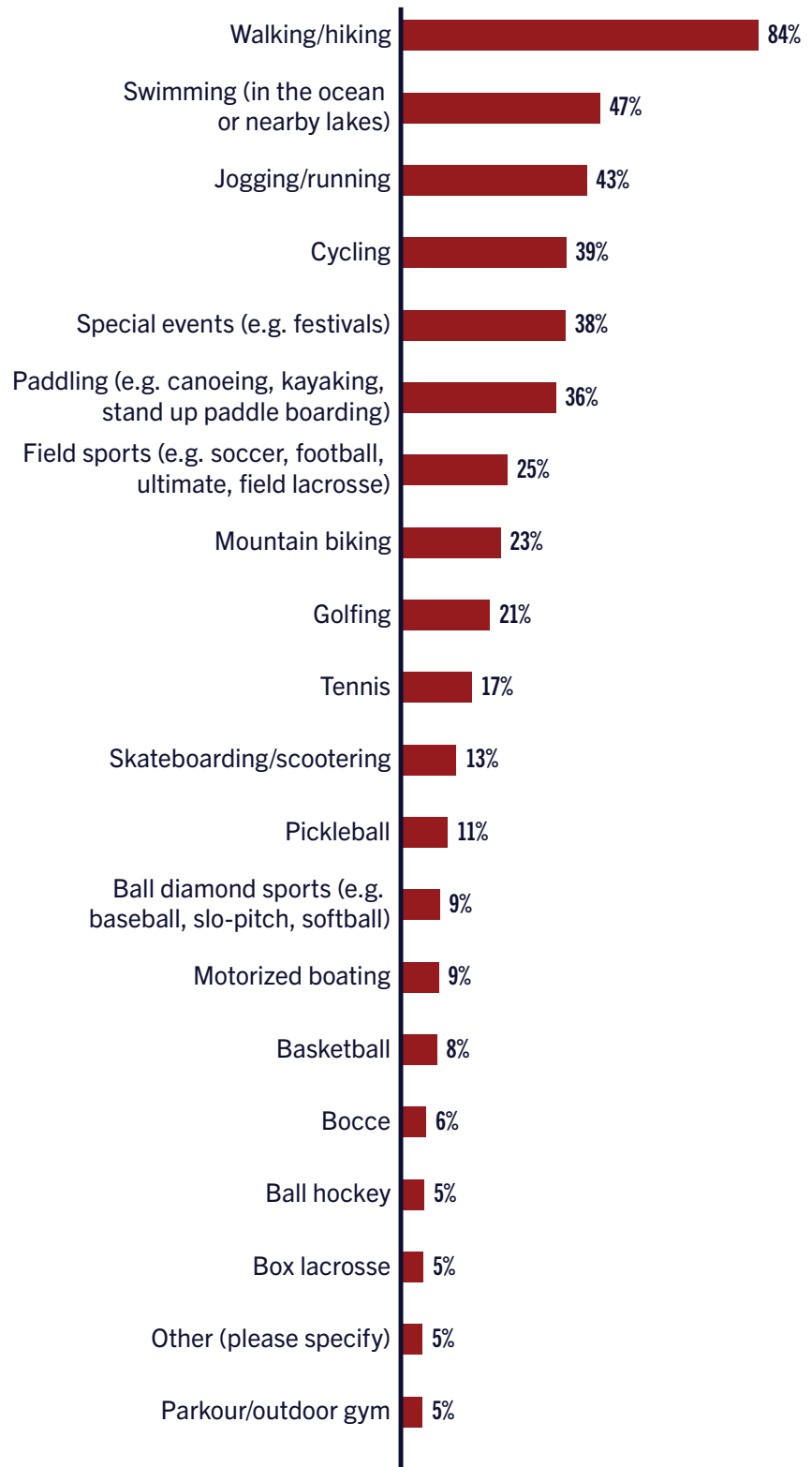
(n=422)



In regards to outdoor activities that respondents regularly participate in, the outdoor activities selected most often by respondents are walking/hiking (84%), swimming (in the ocean or nearby lakes) (47%), and jogging/running (43%).

### Outdoor Activities Household Members Participate in on a Regular Basis

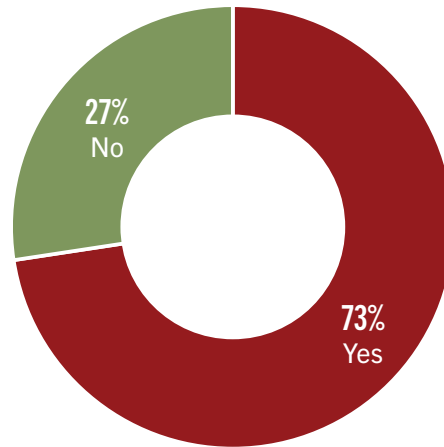
(n=442)



When asked if the majority of their household's recreation activities take place in Port Moody, 73% of respondents indicated that they do, and 27% indicated that they do not.

### Do the majority of your household's recreation activities take place in Port Moody?

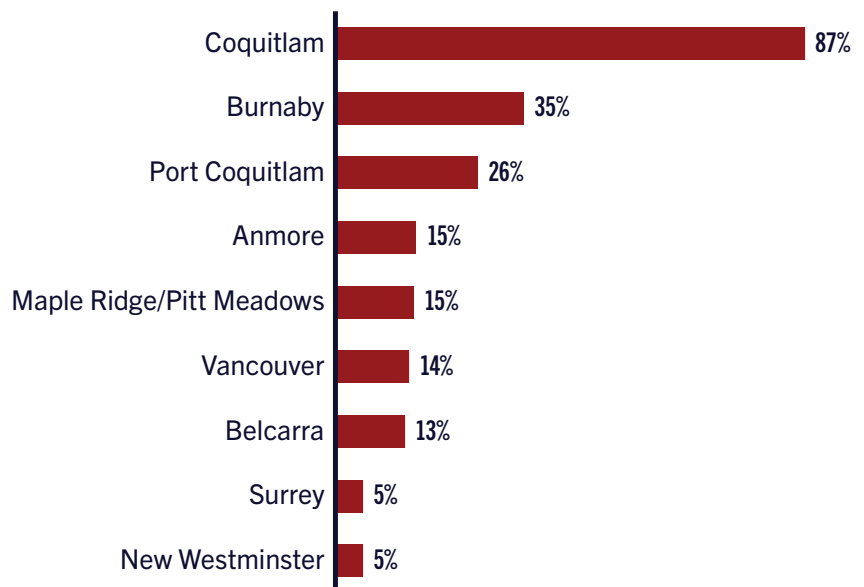
(n=438)



Those that responded that the majority of their household's recreation activity takes place outside of Port Moody were then asked where the majority of their recreation activities take place as well as why they choose to access recreational opportunities outside of Port Moody. When asked about where the activities take place, the communities outside of Port Moody selected most often by respondents are Coquitlam (87%), Burnaby (35%), Port Coquitlam (26%), Anmore (15%), Maple Ridge/Pitt Meadows (15%), Vancouver (14%), Belcarra (13%), Surrey (5%), and New Westminister (5%).

### Where do the majority of your household's recreation activities take place?

(n=119)



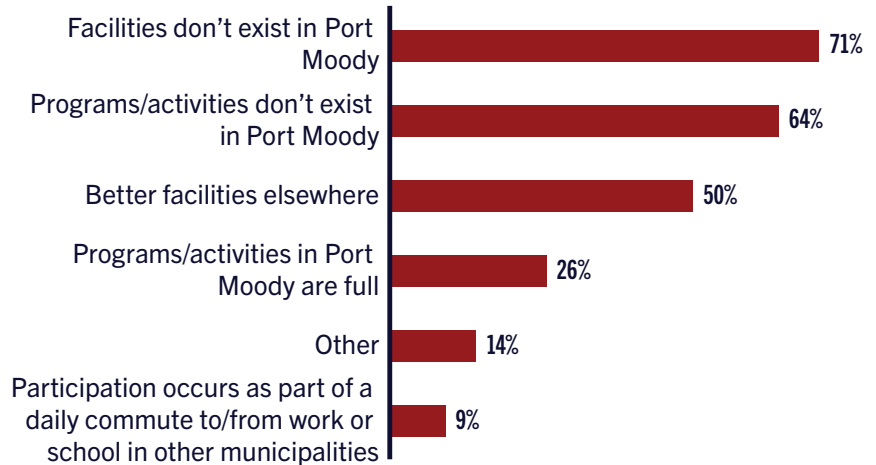


Amongst respondents that participate in the majority of their activities outside of Port Moody, the most common responses as to why they choose to recreate elsewhere was that (suitable or desired) facilities don't exist in Port Moody (71%), the programs/activities don't exist in Port Moody (64%), and there are better facilities elsewhere (50%).

When respondents selected 'Other', they were provided a space to write in why else their household's recreation and sports activities takes place outside of Port Moody. Of the 17 responses provided, many reiterated options provided, of the additional comments the key themes included comments that their activity of choice takes place over a few different municipalities, that the spatial distribution of recreation facilities in Port Moody is challenging and that facility pass options were either cheaper elsewhere or offered more options.

### Why do the majority of your household's sports and recreation activities take place outside Port Moody?

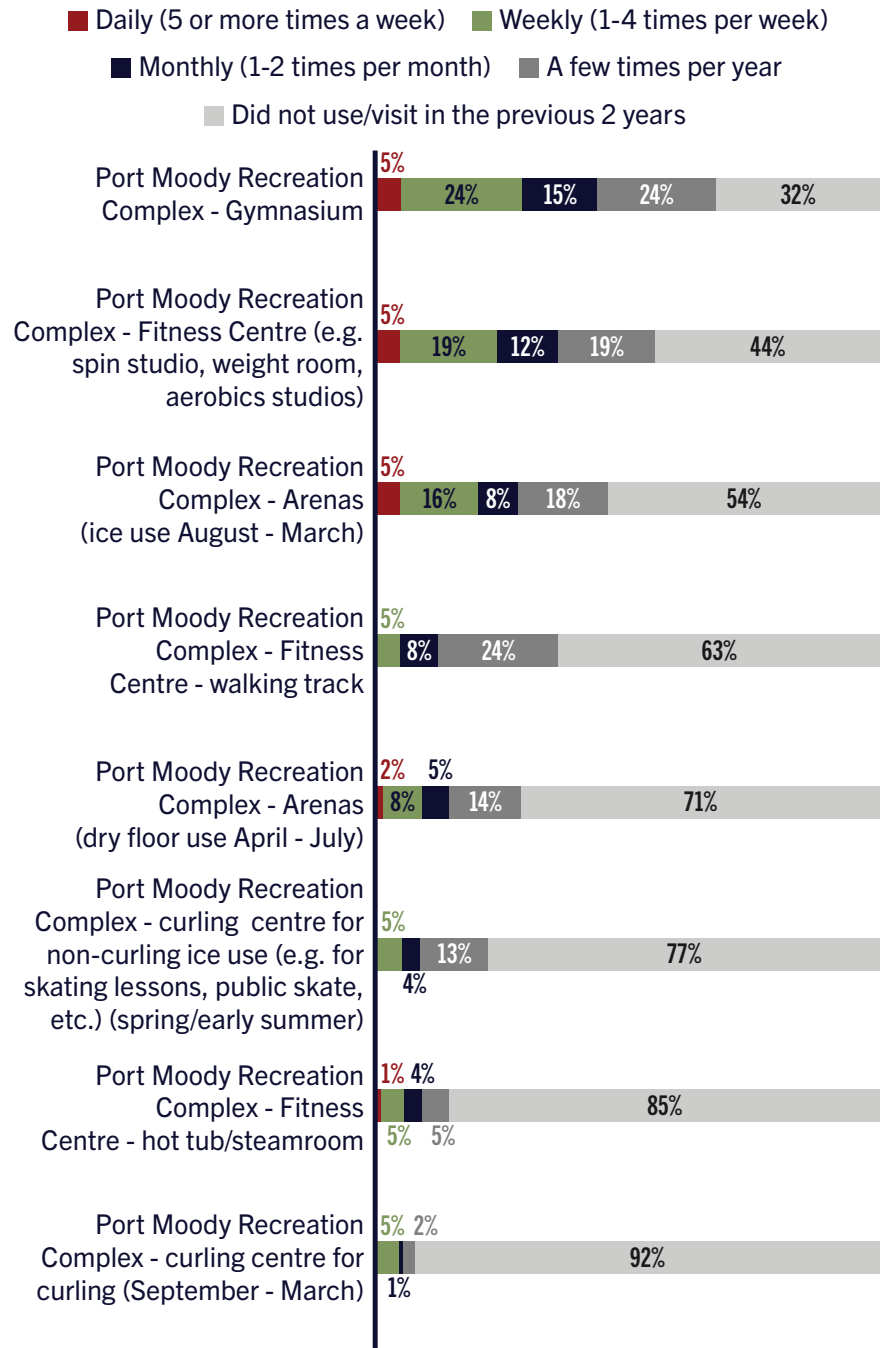
(n=119)



Respondents were next asked to indicate how frequently they or a member of their household used or visited specific facilities and spaces in the previous 2 years. When asked about specific spaces within the Port Moody Recreation Complex, the gymnasium (29%), fitness centre (24%), and arenas (21%) were the most indicated spaces visited daily or weekly.

### Frequency of Port Moody Recreation Complex Visitation

(n=433)

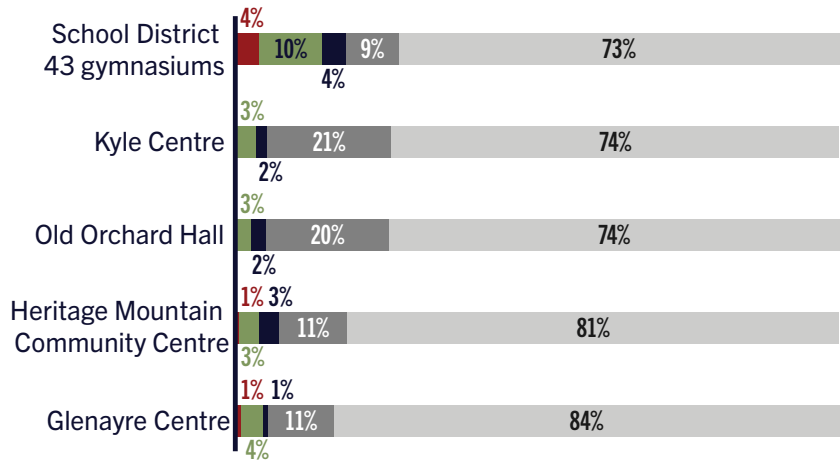


Outside of the Port Moody Recreation Complex, gymnasiums at School District 43 schools were indicated the most often as an indoor facility visited daily or weekly by respondents (14%), followed by the Kyle Centre (3%) and the Old Orchard Hall (3%).

### Frequency of Other Indoor Facility Visitation

(n=425)

- Daily (5 or more times a week)
- Weekly (1-4 times per week)
- Monthly (1-2 times per month)
- A few times per year
- Did not use/visit in the previous 2 years

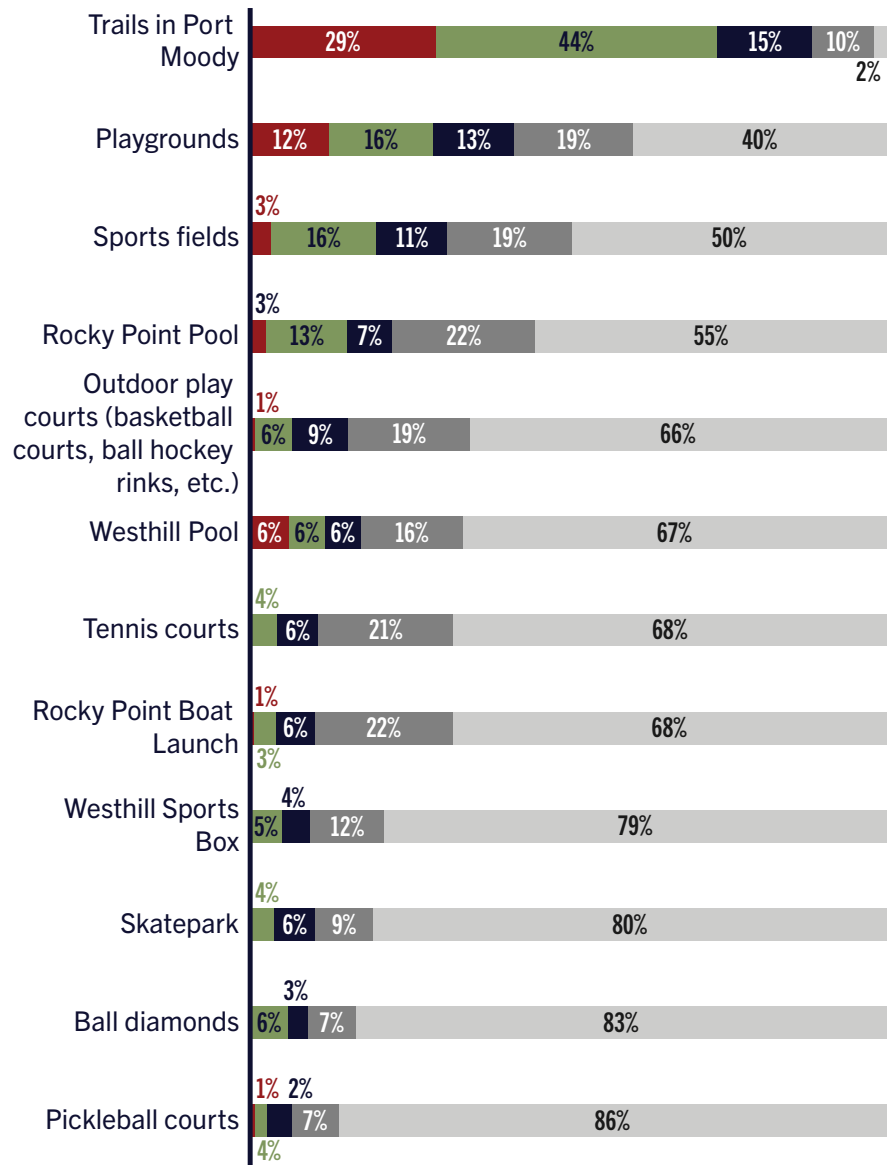


In terms of outdoor facilities, trails in Port Moody (73%), playgrounds (28%), and sports fields (19%) were indicated the most often as being visited daily or weekly by respondents.

### Outdoor Facility Visitation

(n=427)

- Daily (5 or more times a week)
- Weekly (1-4 times per week)
- Monthly (1-2 times per month)
- A few times per year
- Did not use/visit in the previous 2 years



## 2.3. Sports and Recreation Services Assessment

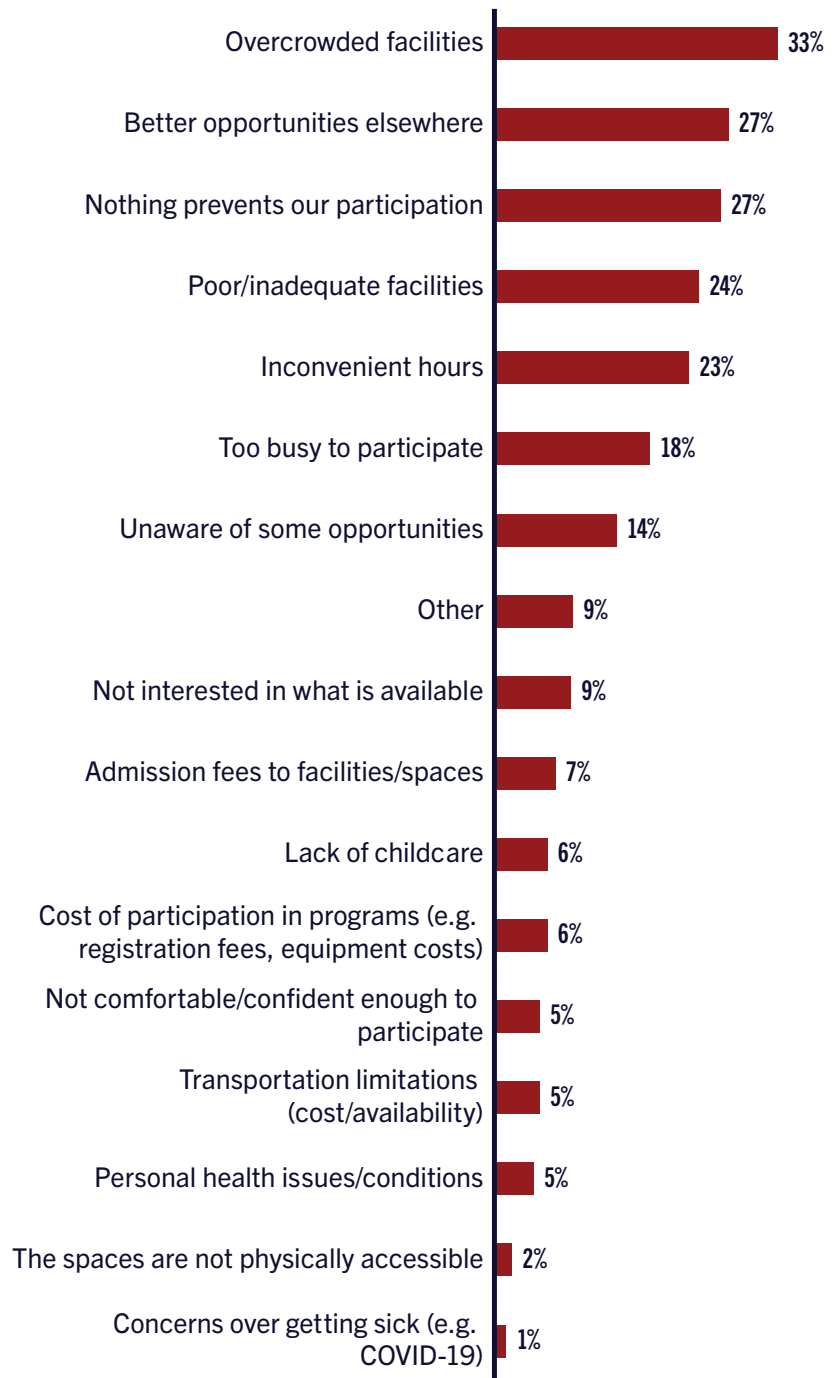
To get a sense of potential barriers that limit or prevent participation, respondents were asked to identify those factors that prevent them or someone in their household from participating in recreation opportunities in Port Moody. While 27% of respondents identified that 'Nothing prevents our participation', 73% of respondents identified at least one or more barrier. Overcrowded facilities (33%), better opportunities elsewhere (27%), and poor/inadequate facilities (24%) the top three responses of those that identified at least one barrier.

When respondents selected 'Other', they were provided a space to write in what prevents them or someone in their household from participating in recreation opportunities. 40 respondents provided a response outside of the options provided. The key themes from those comments included the following:

- The lack of an indoor pool in the community.
- Available programming fills up very quickly and some struggle to register in time.
- Traffic congestion, parking and lack of active transportation infrastructure make it difficult to access recreation facilities.
- Some respondents feel that recreation spaces are unevenly distributed in the community.
- Lack of programming and poor scheduling for working age adults.

### Barriers to Recreation Participation

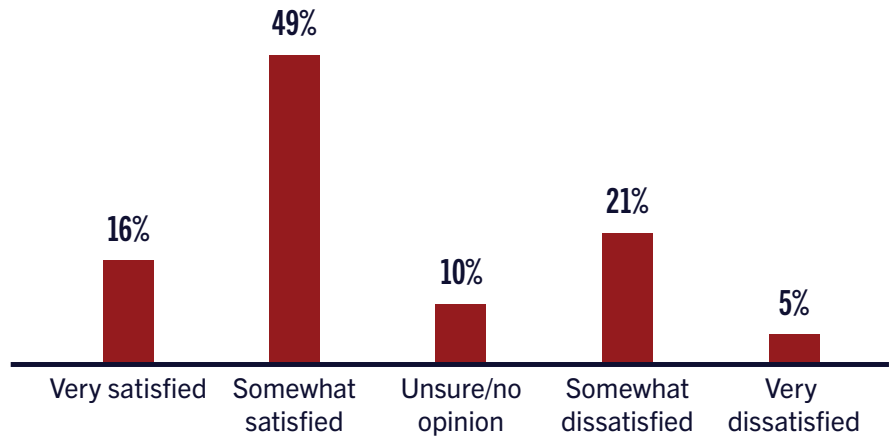
(n=434)



Respondents were asked how satisfied or dissatisfied they are with the overall availability of recreation opportunities in Port Moody. Over half (65%) of respondents indicated some level of satisfaction (very or somewhat satisfied) and 26% indicated some level of dissatisfaction (very or somewhat dissatisfied).

### How satisfied or dissatisfied are you with the overall availability of recreation opportunities in Port Moody?

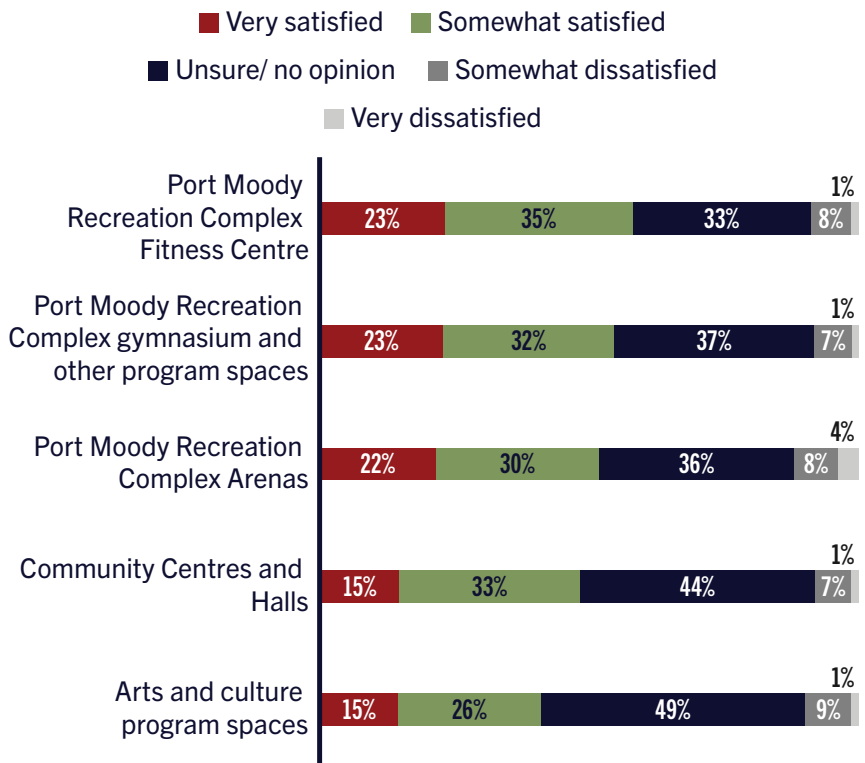
(n=440)



Next, respondents were asked about their level of satisfaction or dissatisfaction with indoor and outdoor recreation and related facilities in Port Moody. The Port Moody Recreation Complex fitness centre (58%), gymnasium and programming spaces (55%), and arenas (52%) had the highest level of respondent satisfaction of the indoor spaces. Nearly half of respondents selected 'unsure/ no opinion' for the community centres and halls (44%), and arts and cultural programs spaces (49%).

### Satisfaction Levels with Indoor Facilities

(n=434)



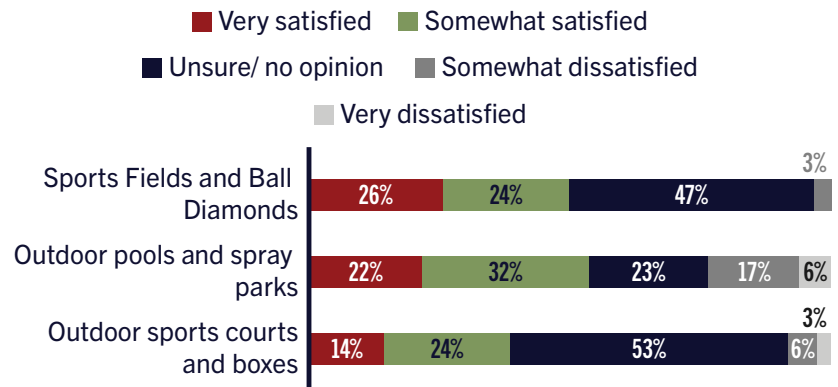
When asked about satisfaction levels with outdoor facilities, participants' responses were mixed. Outdoor pools and spray parks had the highest level of satisfaction (54% very or somewhat satisfied) and the highest level of dissatisfaction (23% very or somewhat dissatisfied). For sports fields and ball diamonds, nearly half (47%) of respondents selected "unsure/no opinion." For outdoor sports courts and boxes, more than half (53%) selected "unsure/no opinion."

When asked to describe why or why weren't they satisfied with the facilities listed in the graphs, the key themes from the 318 responses provided included the following.

- Demand for an indoor pool and swim programs.
- Comments focusing on overcrowded and outdated recreation facilities (e.g. the Kyle Centre, small size of fitness and weight rooms, etc.)
- Requests for upgrades to Port Moody Arena (e.g., better dressing rooms, air conditioning, ice maintenance).
- Comments indicating that there is insufficient ice for hockey and lacrosse during peak seasons, with some minor hockey teams facing early morning ice times and long waitlists. More rink space is necessary to meet the demand from these organized sports
- Comments indicated that there are significant access challenges to recreation facilities including parking, and traffic congestion.
- Concerns that current facilities cannot meet the demands of a growing population.
- Comments indicating that there are programming gaps and timing challenges for adults of working age.
- Comments indicating that there is inadequate maintenance at outdoor amenities (e.g. grass height is too tall, neglected fields and trails, etc.).

## Satisfaction Levels with Outdoor Facilities

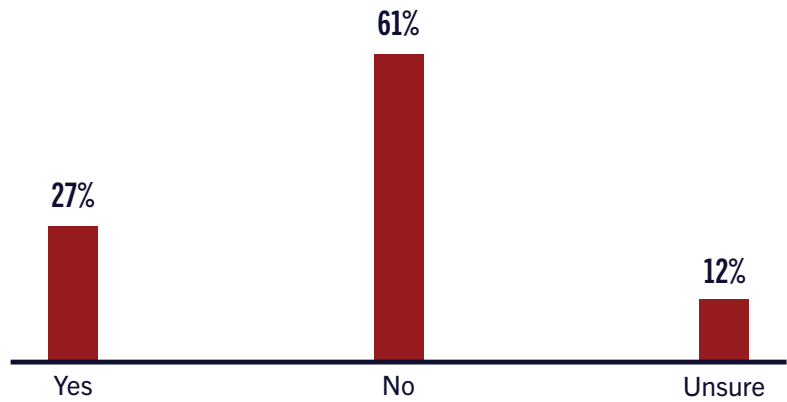
(n=431)



When asked about the adequacy of indoor and outdoor recreation facilities in Port Moody, the majority of respondents (61%) indicated that the facilities are currently inadequate, while 27% indicated that existing facilities are sufficient.

**Are there adequate (quantity and quality) recreation facilities (indoor and outdoor) in Port Moody at present?**

(n=439)

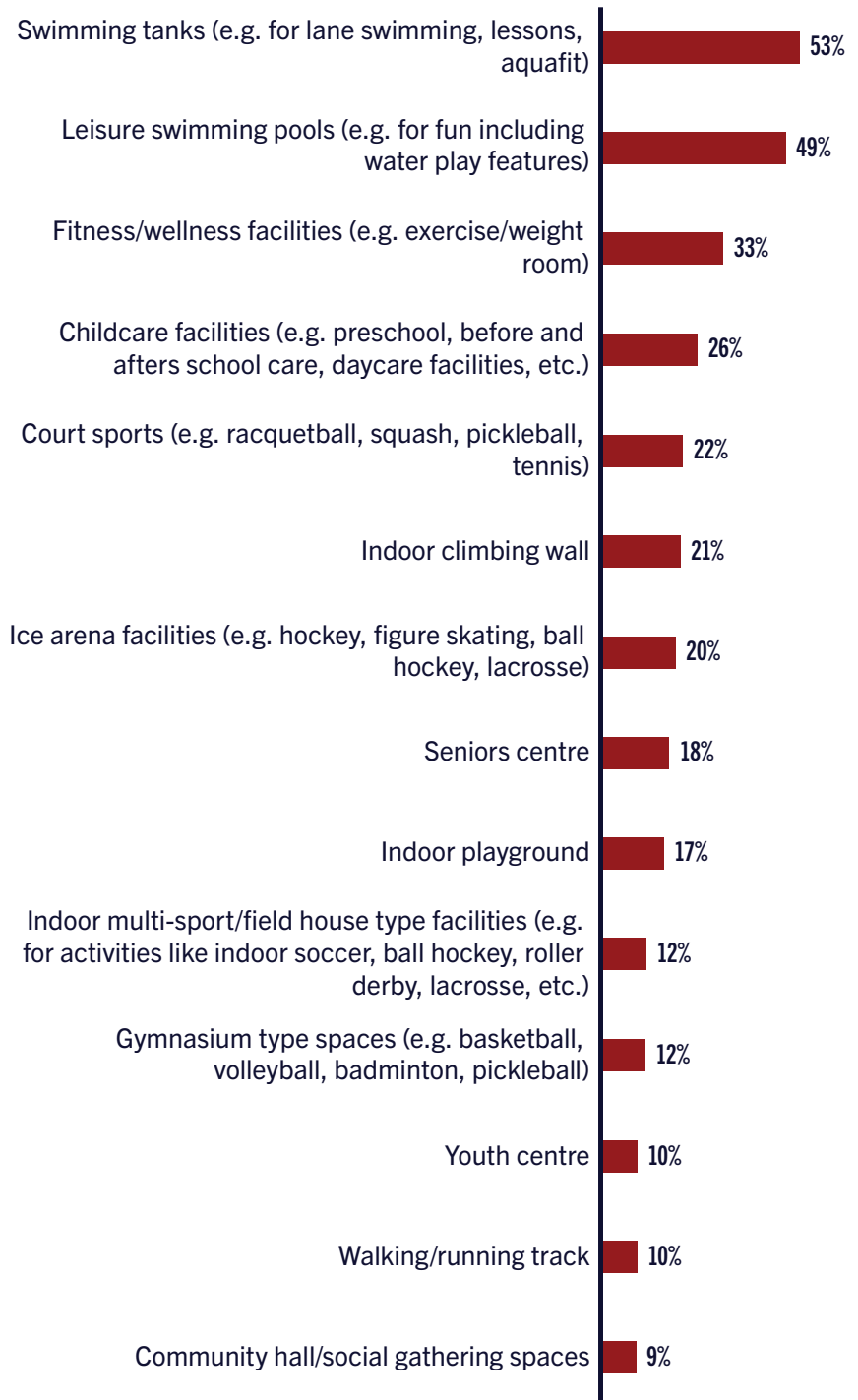




Respondents were then asked to indicate recreation facilities that should be more readily available or enhanced in Port Moody. Reflecting a strong desire for expanded aquatics services, the top two indoor facility types identified were swimming tanks (53%) and leisure swimming pools (49%). Approximately one-third of respondents (33%) identified fitness/wellness facilities.

### Indoor Recreation Facilities and Amenities that Should Be Developed or Enhanced in Port Moody

(n=411)



### Indoor Recreation Facilities and Amenities that Should Be Developed or Enhanced in Port Moody (Continued)

(n=411)

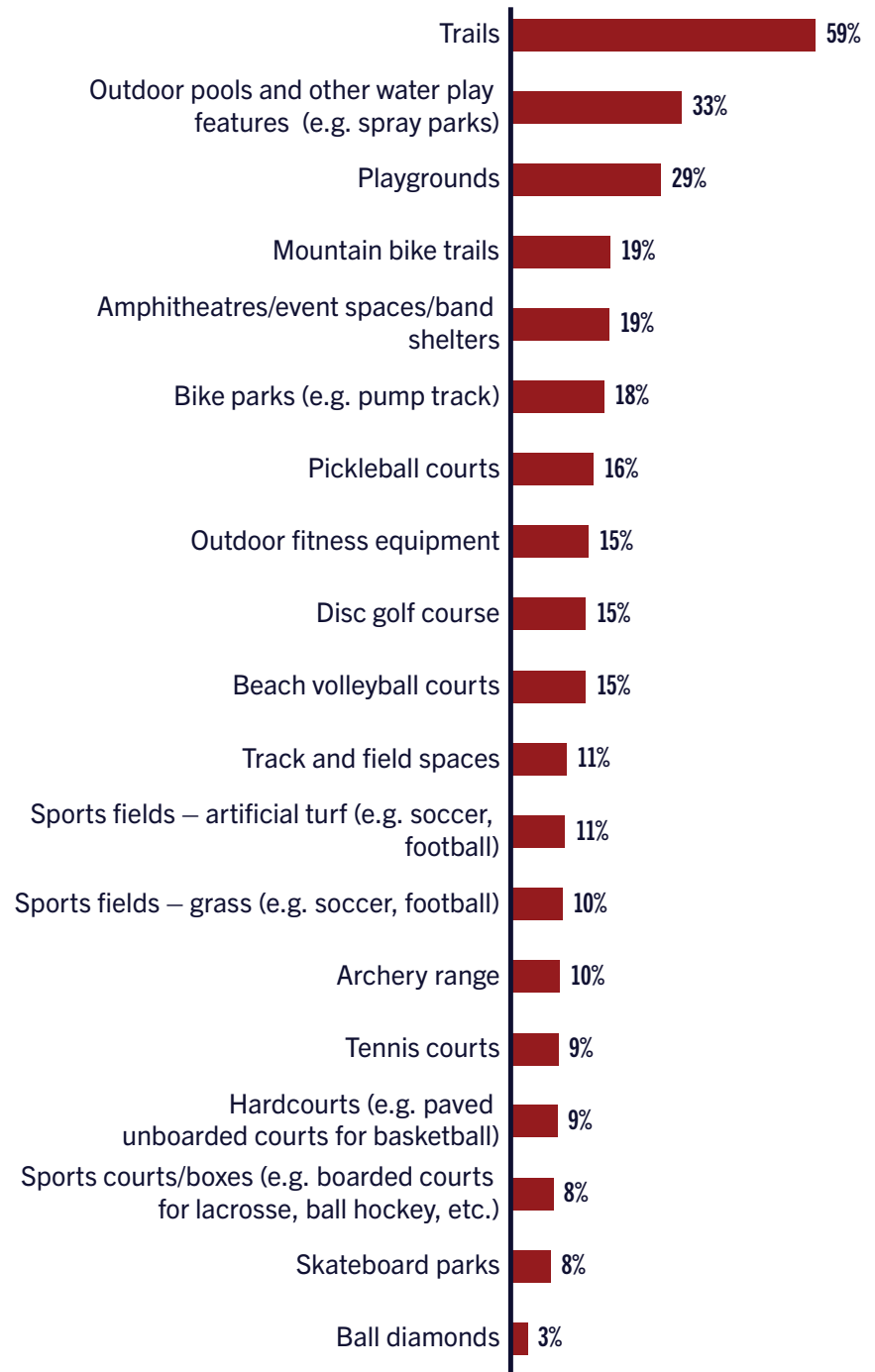


The top three outdoor facilities identified were trails (59%), outdoor pools and water play features (33%), and playgrounds (29%).

In addition to the indoor spaces and outdoor spaces identified, respondents were provided with space to identify any other facility types that should be more readily available. A total of 123 comments were provided regarding indoor spaces. The majority of those comments reiterated options provided in the question (e.g. the need for a pool, arena, etc.). Boat launches, multi-use paths to connect the community, and off leash dog spaces/trails were the primary outdoor spaces identified in the 106 comments provided regarding outdoor facilities.

### Outdoor Recreation Facilities and Amenities that Should Be Developed or Enhanced in Port Moody

(n=399)



## 2.4. Programming

Understanding perceived program gaps is important given the relationship to space needs and planning. Respondents were provided with several different program categories and asked to identify which should be enhanced or developed (more of provided) across the different age groups. Notable findings included:

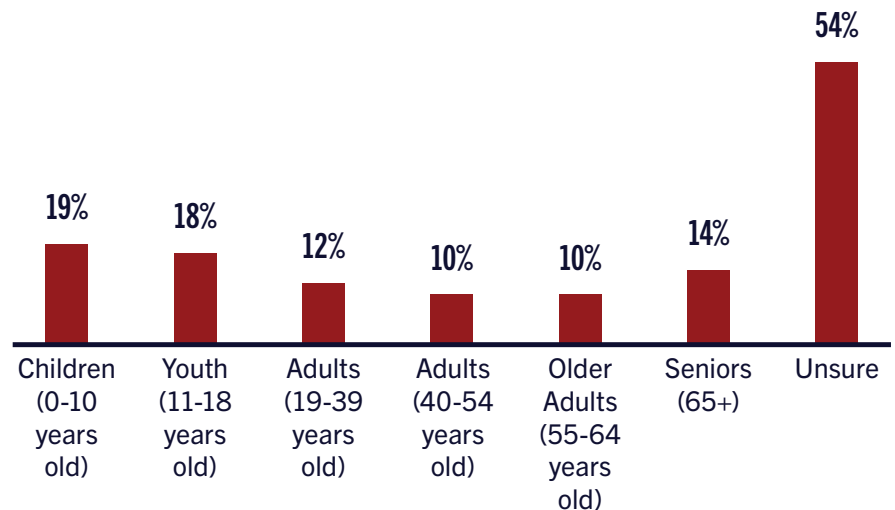
- Swimming lessons were identified as the most desired type of programming to be enhanced or developed for children (47%), youth (38%), younger adults ages 19-39 years, (21%) adults ages 40-54 (19%) and adults ages 55-64 years (16%).
- Programs that encourage socialization was the most desired programming type for seniors aged 65 and older (15%).

The adjacent and following graphs reflect the entirety of the findings from the question. The bars and percentages reflect those respondents that identified that the type of programming should be enhanced or developed for each corresponding age group.

### Programming That Should Be Enhanced or Developed

Nature/outdoor education programming

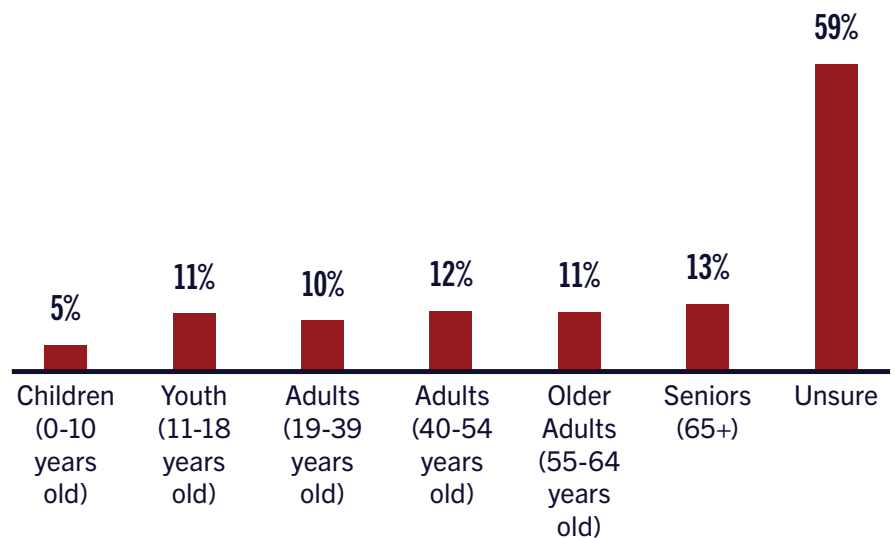
(n=405)



### Programming That Should Be Enhanced or Developed

Fitness and wellness programming (yoga, spin class, Pilates, etc.)

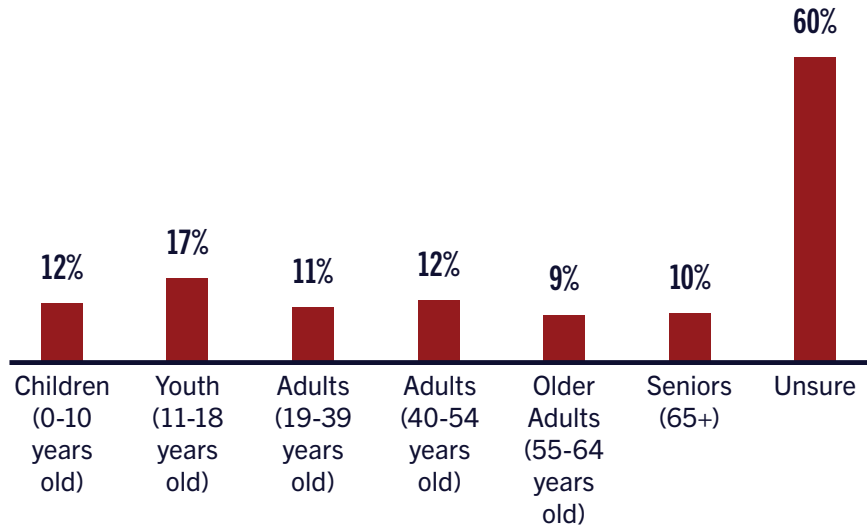
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### Programming That Should Be Enhanced or Developed

Casual recreation programming (drop-in and unstructured types of programs.  
Examples: drop-in basketball, pickleball, badminton, etc.)

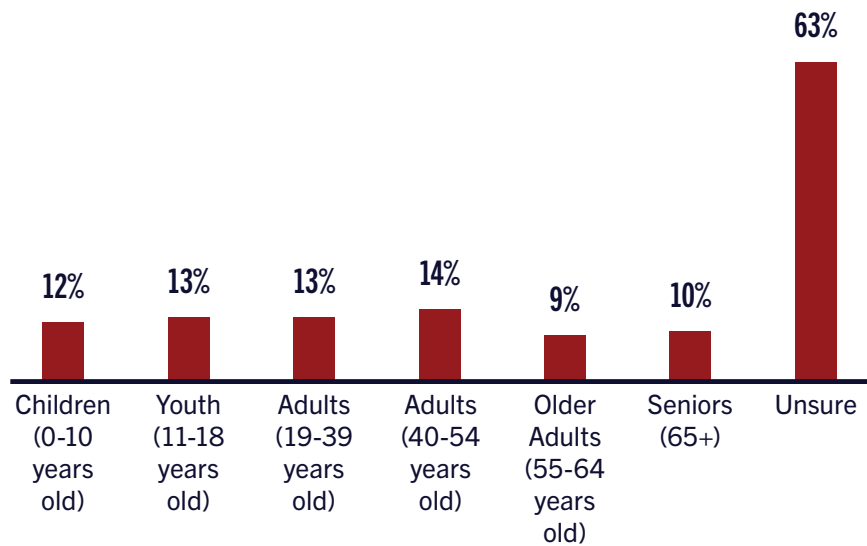
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### Programming That Should Be Enhanced or Developed

Arts/culture programming (pottery, beading, etc.)

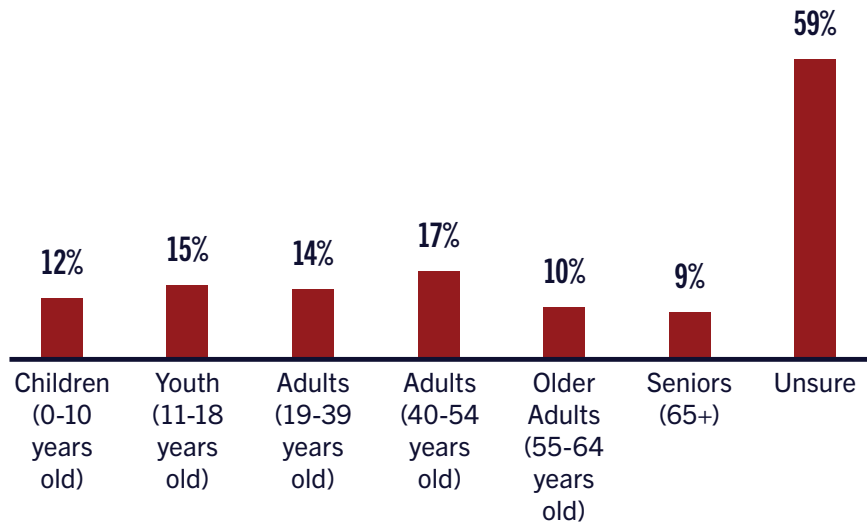
(n=405)



### Programming That Should Be Enhanced or Developed

Organized sports teams, leagues, and clubs

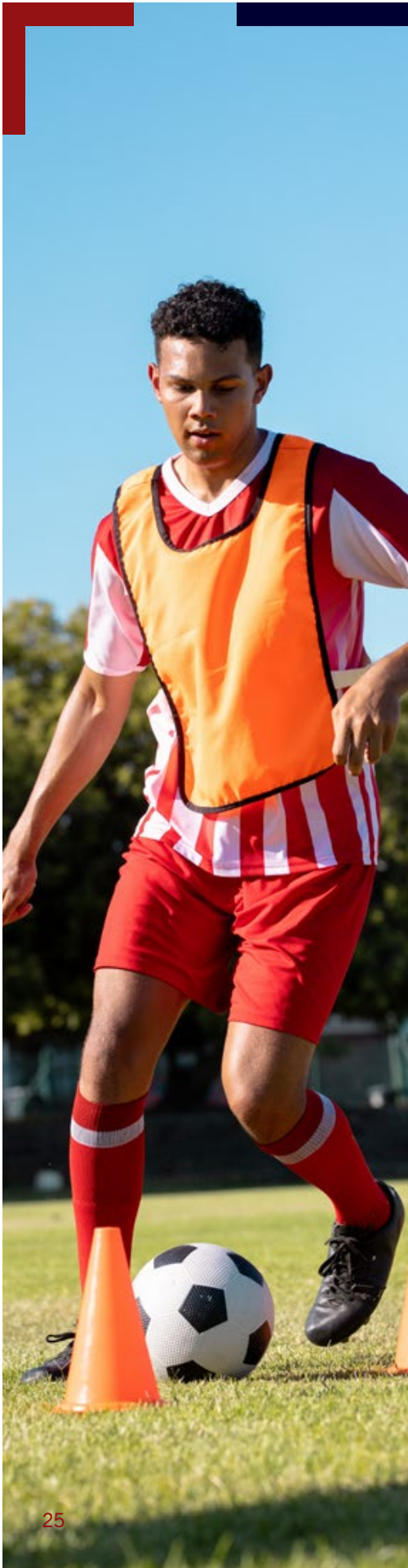
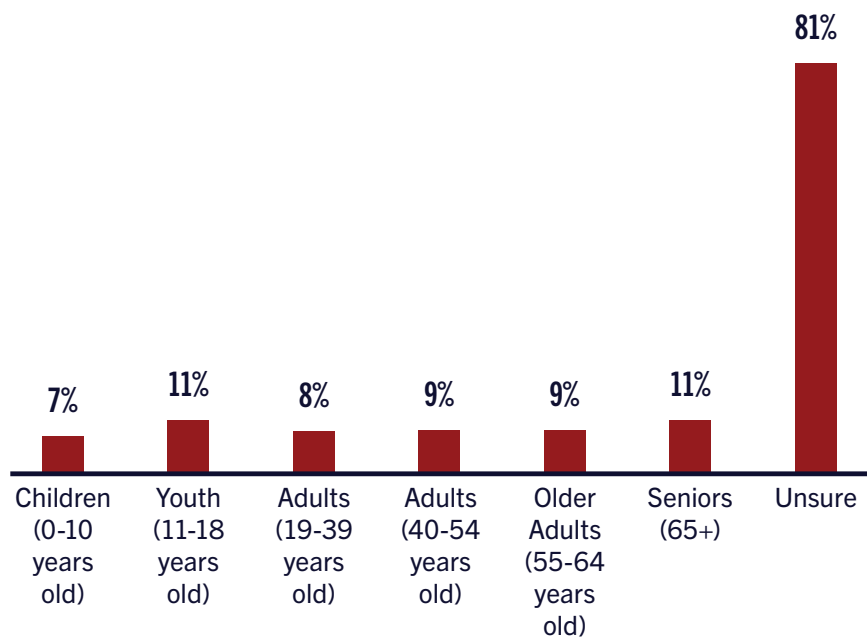
(n=405)



### Programming That Should Be Enhanced or Developed

Programs for individuals facing social, physical, or cognitive barriers to participation

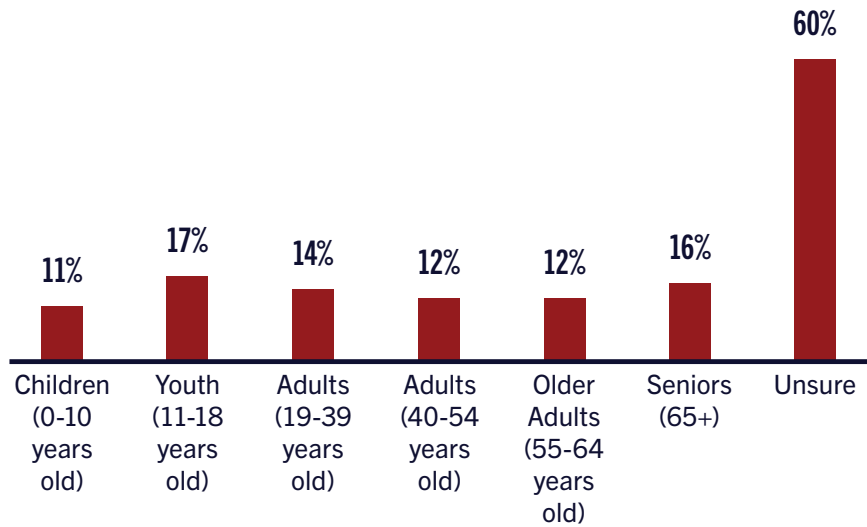
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### Programming That Should Be Enhanced or Developed

Programs that encourage socialization

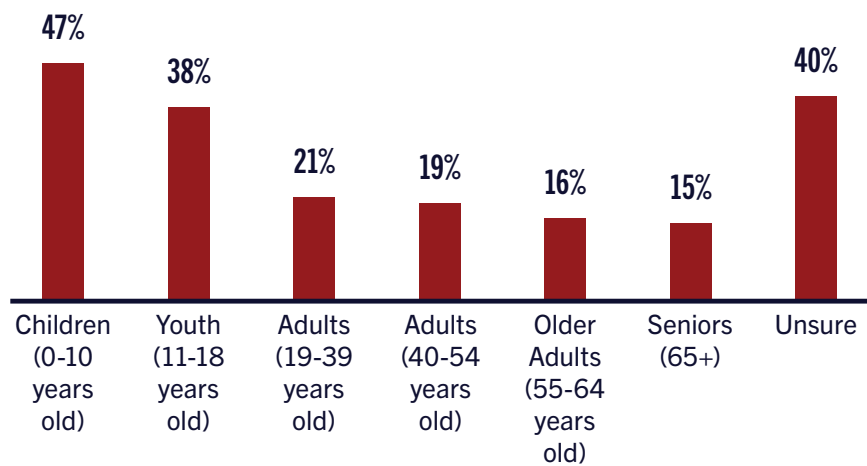
(n=405)



### Programming That Should Be Enhanced or Developed

Swimming lessons

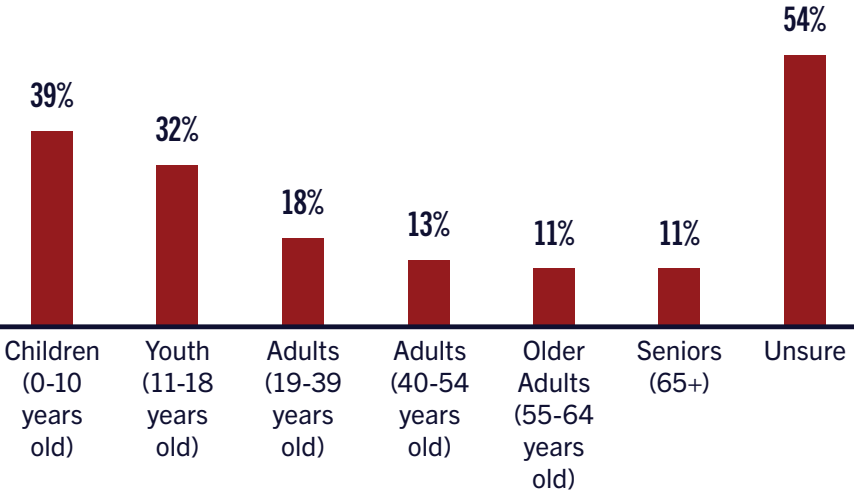
(n=405)



### Programming That Should Be Enhanced or Developed

Water education and safety

(n=405)



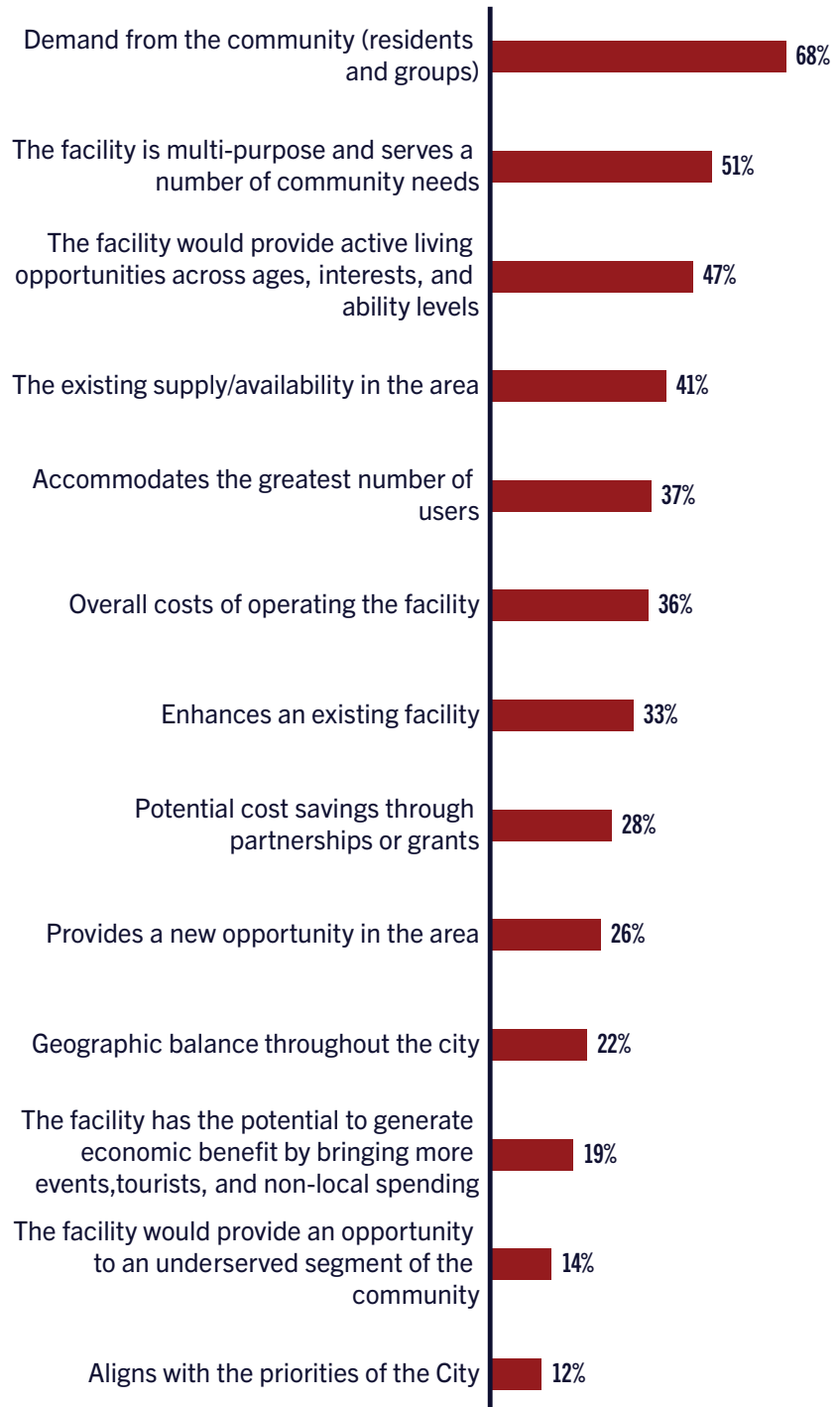


## 2.5. Prioritization Criteria

The next part of the survey gauged respondents perspectives on how priorities should be set. Respondents were provided with a series of criteria and asked to select those that they feel are the most important for the City to consider when setting priorities. Demand from the community (68%), a facility being multi-purpose and serving a number of community needs (51%), and a facility providing active living opportunities across a wide range of ages, interests, and ability levels (47%) were the top identified criteria.

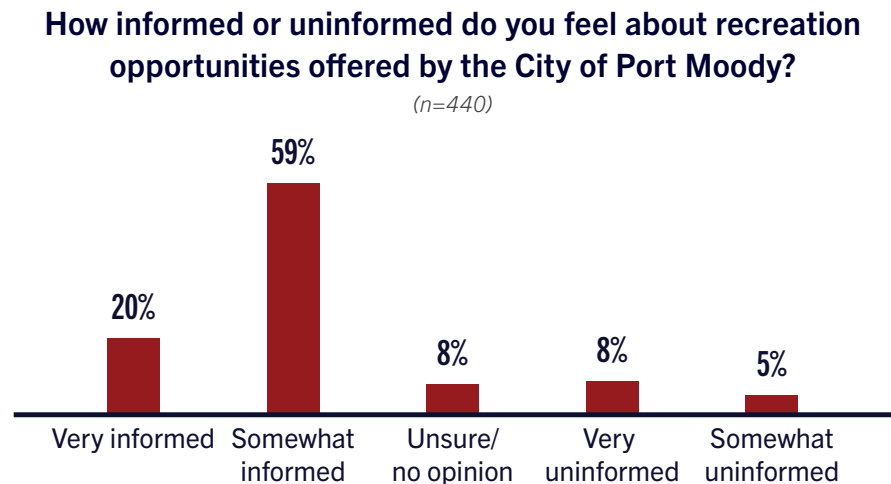
### Important Factors for Considering Priorities

(n=440)

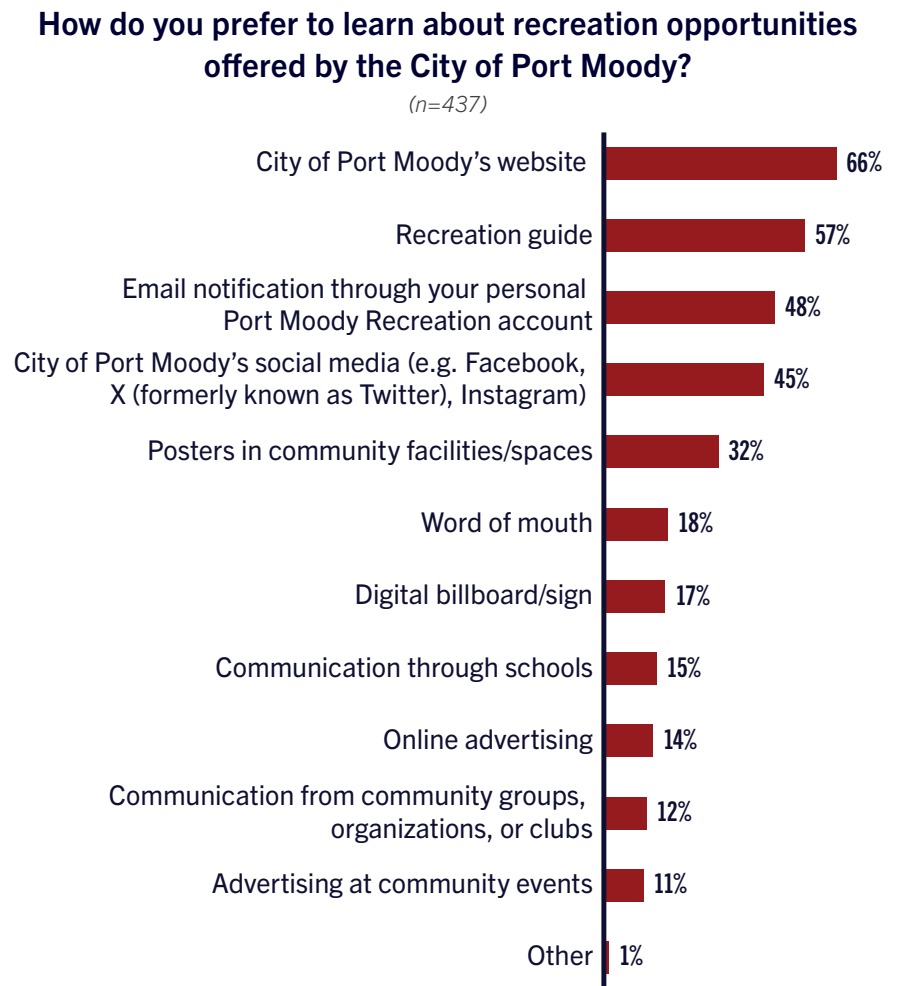


## 2.6. Communications

Respondents were also asked a series of questions about recreation communications and overall awareness. When asked how informed respondents feel about recreation opportunities offered by the City of Port Moody, the majority of respondents indicated that they were either very informed (20%) or somewhat informed (59%).



Respondents prefer to learn about recreation opportunities offered by the City of Port Moody from the City's website (66%), the recreation guide (57%) and an email notification through their personal Port Moody Recreation account (48%).



## 2.7. Other Comments

Space was provided for respondents to offer additional comments about the provision of recreation facilities and opportunities in Port Moody. In total, 185 comments were provided. The following bullets summarize key themes from these comments.

- There is significant demand for an indoor pool in Port Moody. Many comments reiterated the importance of the City considering an indoor pool and the benefits it could provide.
- Many respondents appreciate the quality of programming and staff interactions at existing facilities.
- Complaints about overuse and capacity issues due to population growth and urban development (e.g. higher density development and the changing nature of the community).
- Suggestions were provided to expand existing facilities and build new ones, particularly in the west part of the city to meet increasing demands and growth.
- Many respondents advocated for investment to the Kyle Centre. These comments included a mix of those suggesting expansion, replacements, or renovation.
- A handful of comments expressed a desire for the City to work with the school district to renovate the tennis courts at Port Moody Secondary School.
- Desire for facilities and programming that serve both youth and seniors. Arts and culture classes were specifically noted in several of these comments.
- A number of comments expressed the need for more park developments similar to Rocky Point Park in order to divert use from that site as it is currently overcrowded and parking is an issue.

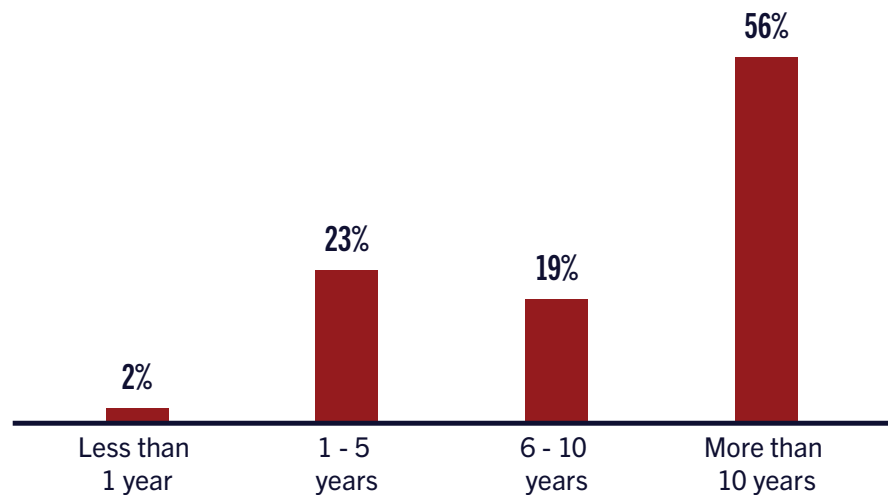


## 2.8. Respondent Profile (Who Did We Hear From?)

The following set of questions were asked to understand respondent demographic information and support the survey analysis.

### How long have you lived in Port Moody?

(n=440)



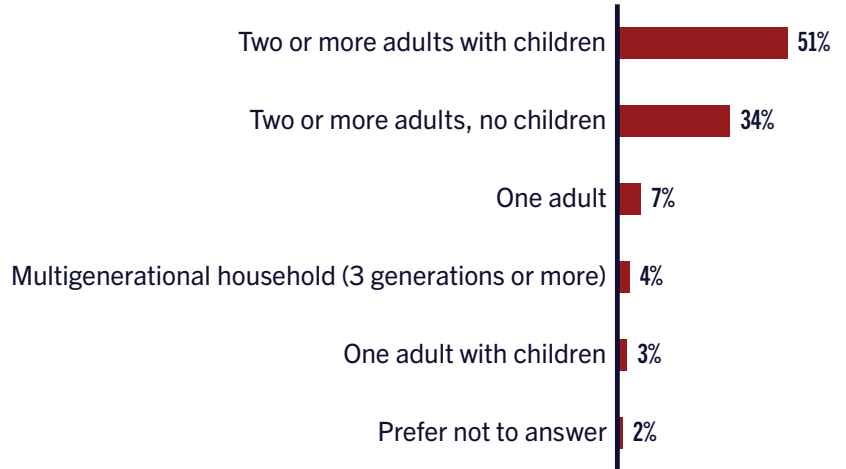
### Comparison of Survey Respondent Household Age Composition (Self Reported) to Statistics Canada Census Data

Age Range	Survey Respondents Household Composition by Age Range	Statistics Canada Census Profile Port Moody <i>*Identified for comparison purposes</i>
0-4 years	7%	5%
5-9 years	9%	5%
10-14 years	10%	6%
15-19 years	8%	6%
20-29 years	8%	10%
30-39 years	11%	14%
40-49 years	12%	16%
50-59 years	11%	16%
60-69 years	10%	11%
70-79 years	7%	7%
80 years and older	7%	3%



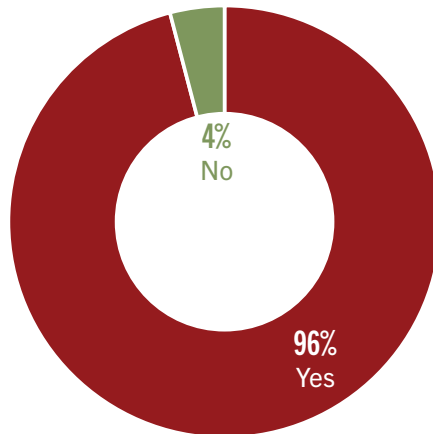
### Household Composition

(n=439)



### Are you a Port Moody resident?

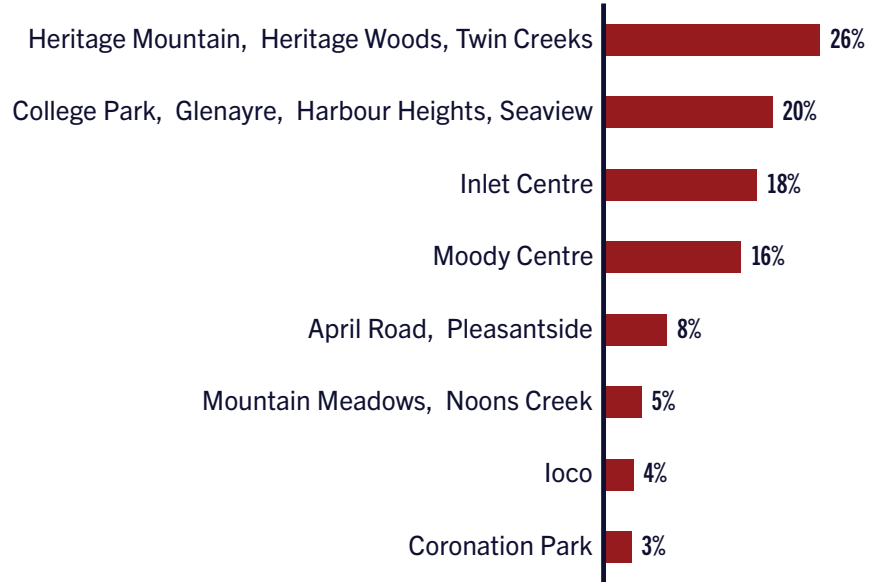
(n=442)





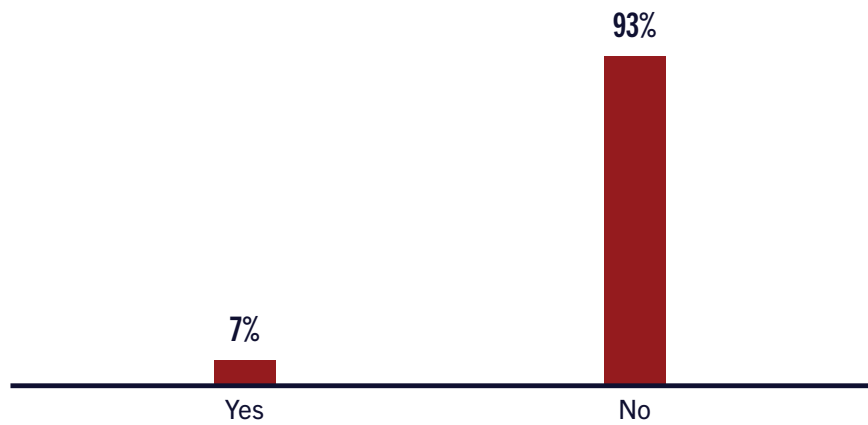
### Where Respondents Live

(n=420)



### Do you own or operate a business in Port Moody?

(n=442)





### 3. Facility User Group Questionnaire

A questionnaire was fielded with recreation facility user groups in Port Moody through September and October of 2024. Primary contacts for each group were contacted by City staff via email to complete the questionnaire on behalf of their organization (one response per group). Sixteen facility user group representatives completed the questionnaire. The number of responses to each question are identified in the graphs and tables (n=). \*For a list of groups that participated please see Appendix A.

## 3.1. About the Respondents

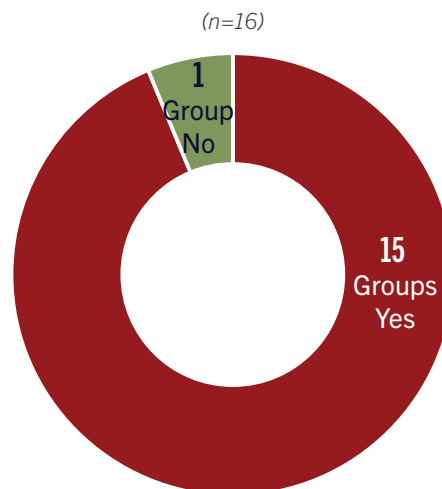
The first part of the questionnaire asked groups to provide some general information on their programming types and age groups served. The following types of programs were noted by respondents:

- Adult and youth soccer programs
- Adult slo-pitch programs
- Adult and youth field lacrosse programs
- Pickleball
- Youth ball hockey programs
- Adult and youth hockey programs
- Competitive swimming programs
- Ringette programs

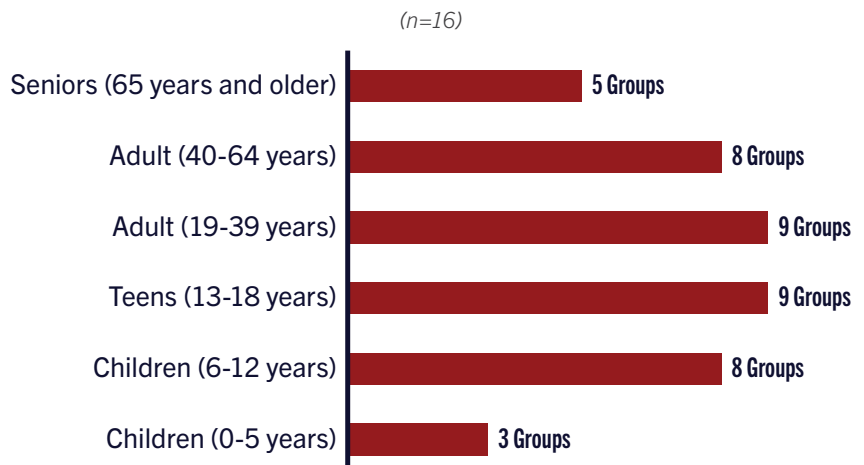
When asked if their organization directly provides sport and recreation programming, the majority indicate that they did (15 out of 16 groups).

Next groups were asked about which age group best describes their primary participants/ members (respondents could select multiple age groups if applicable). Approximately half of groups indicated that they provide programming ranging from children (6-12 years) to adults (64 years). Three groups provide programming for younger children (0-5 years) and five groups provide programming to seniors ages 65 and older.

### Does your organization directly provide sports and recreation programming?



### Age Groups of Participants





Group representatives were asked to identify the approximate number of participants or members that their organization services. As reflected by the table, responding groups represented a mix of smaller, medium sized, and larger program and activity providers.

Size of Organizations	
Under 100	5 Groups
100 - 300	3 Groups
301- 500	4 Groups
501+	4 Groups

(n=16)

Group representatives were also asked to estimate the composition of their organization by member / participant residency in Port Moody. As reflected by the table, groups generally represented a mix of Port Moody and external participants – reflecting the general nature of many groups across the Tri-Cities.

Percentage of Participation from Port Moody Residents	
5-25%	4 Groups
26 - 50%	5 Groups
51- 75%	5 Groups
76 - 100%	2 Groups

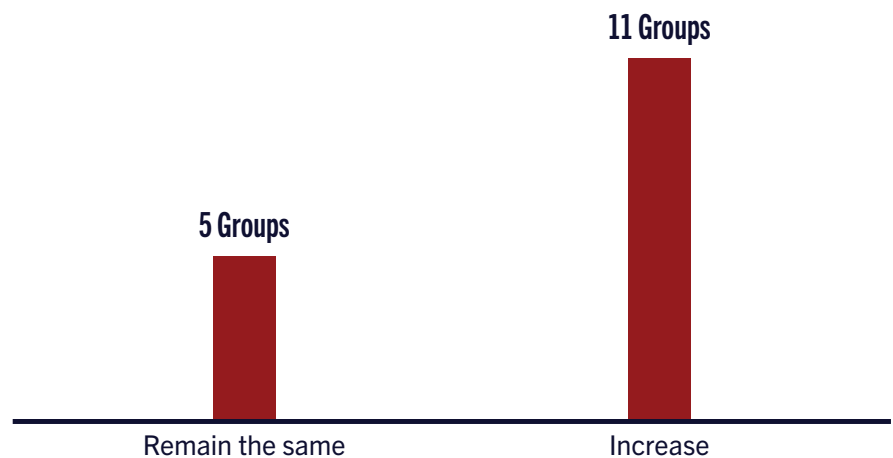
(n=16)



When asked about whether groups expected their participation to increase, decrease or remain the same, 11 groups indicated that they expected an increase, and 5 groups indicated that they expected their participation to remain the same (no groups indicated that they expect to decline in participation numbers).

### Participation Expectations

(n=16)



## 3.2. Facility Utilization

All of the respondent groups indicated that they use Port Moody facilities or spaces for their programming (16 groups). Group representatives were then asked to identify the primary facilities that they use in Port Moody and how often. Indoor facilities noted include the arenas at the Port Moody Recreation Complex, the curling rink, both outdoor pools, and school gymnasiums. Outdoor facilities noted include the Westhill Sports Box, Trasolini and Inlet turf fields, and number of grass fields located at both school sites and City parks. Most groups indicated that they use each facility weekly during their season of play.

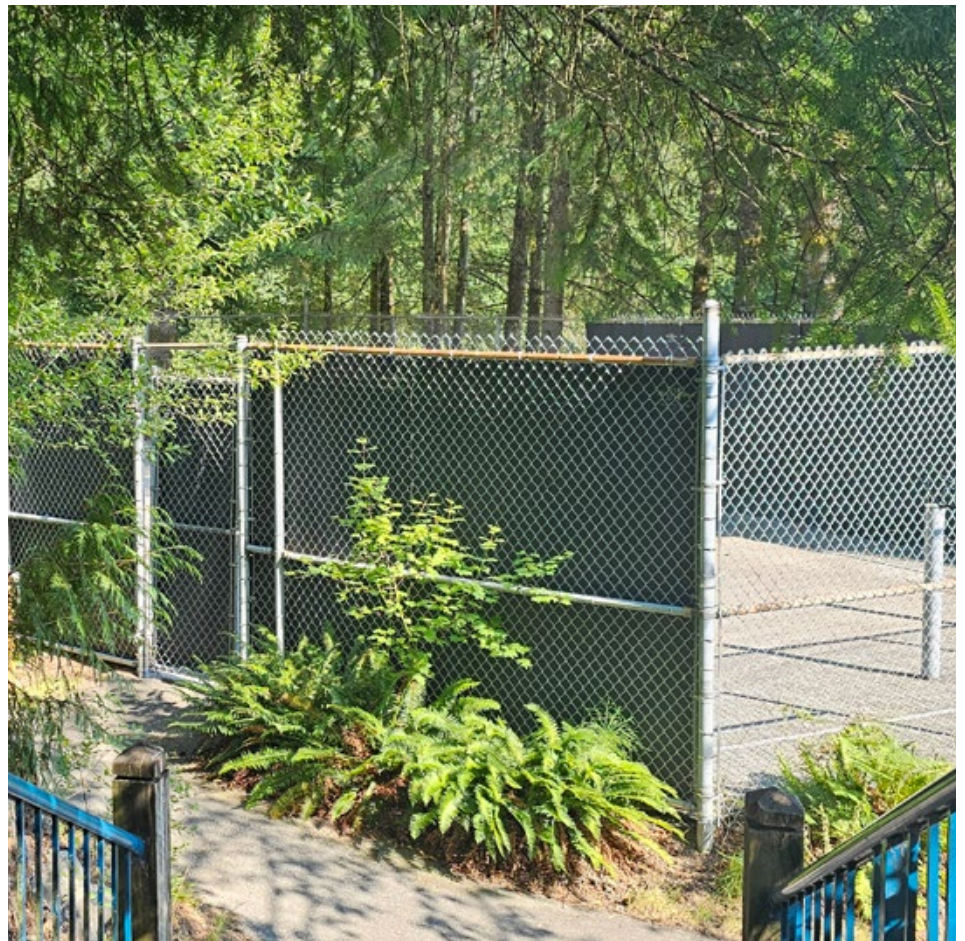
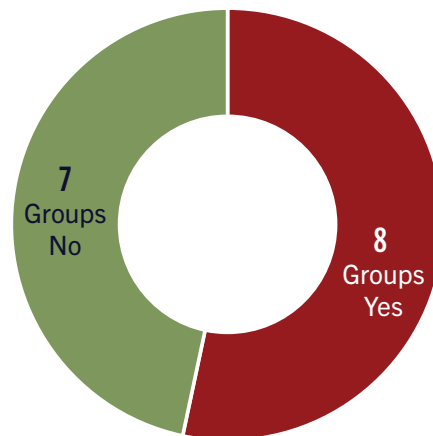
When asked if they also use facilities outside of Port Moody on a regular basis 8 groups out of 15 groups responded that they do.

Groups that use facilities outside of Port Moody (n=8) were then asked to expand on why. Key reasons offered by these groups are noted below:

- Not able to get sufficient facility time in Port Moody facilities.
- Their group spreads out their facility use across where their participants are from (some groups serve a broader area such as the entire Tri-Cities).
- Need to access facilities outside of Port Moody for competitions and extra training opportunities.

### Does your organization use facilities outside of Port Moody on a regular basis?

(n=15)

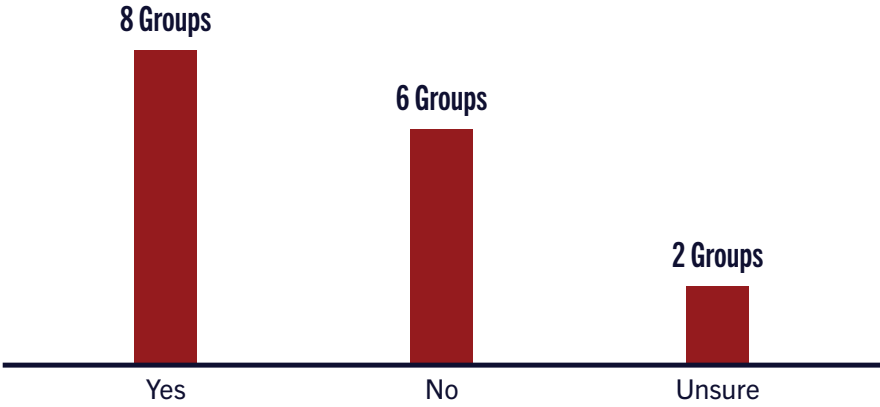




When asked about whether Port Moody's existing recreation facilities and spaces meet the needs of their organization, half of the group representatives indicated that they did (8 out of 16 groups), 6 group representatives indicated that they did not, and two group representatives were unsure. Subsequently, group representatives were asked to expand on their responses. Key themes from those responses included facility space/time not increasing at the same pace as their growth and some maintenance or quality issues that impact functionality of the space. Several comments from groups also expressed their gratitude for the facilities that they do have access to and the booking staff that work with them to make the best of the situation with what does currently exist.

**Do Port Moody's existing recreation facilities and spaces meet the needs of your organization?**

(n=16)



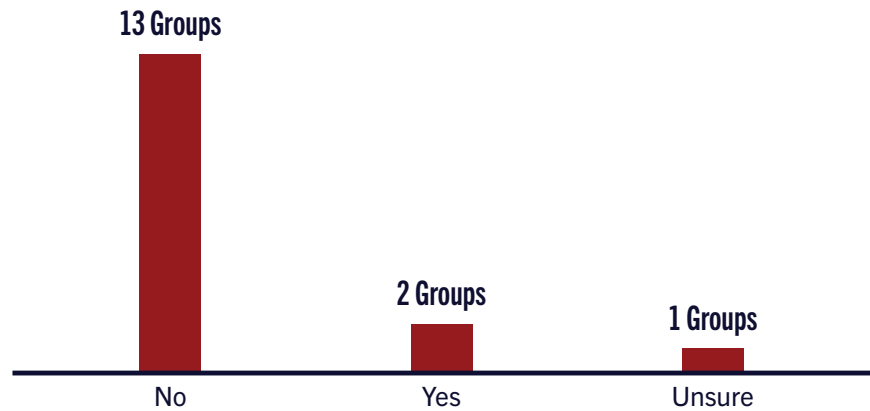
### 3.3. Future Priorities & Focus Areas

The next part of the questionnaire shifted towards future priority space needs and other space needs and focus areas.

When asked if current facilities are adequate in quantity and quality to meet needs, 13 out of 16 groups indicated that they did not think that there are adequate recreation facilities in Port Moody.

**Do you think there are adequate (quantity and quality) recreation facilities in Port Moody?**

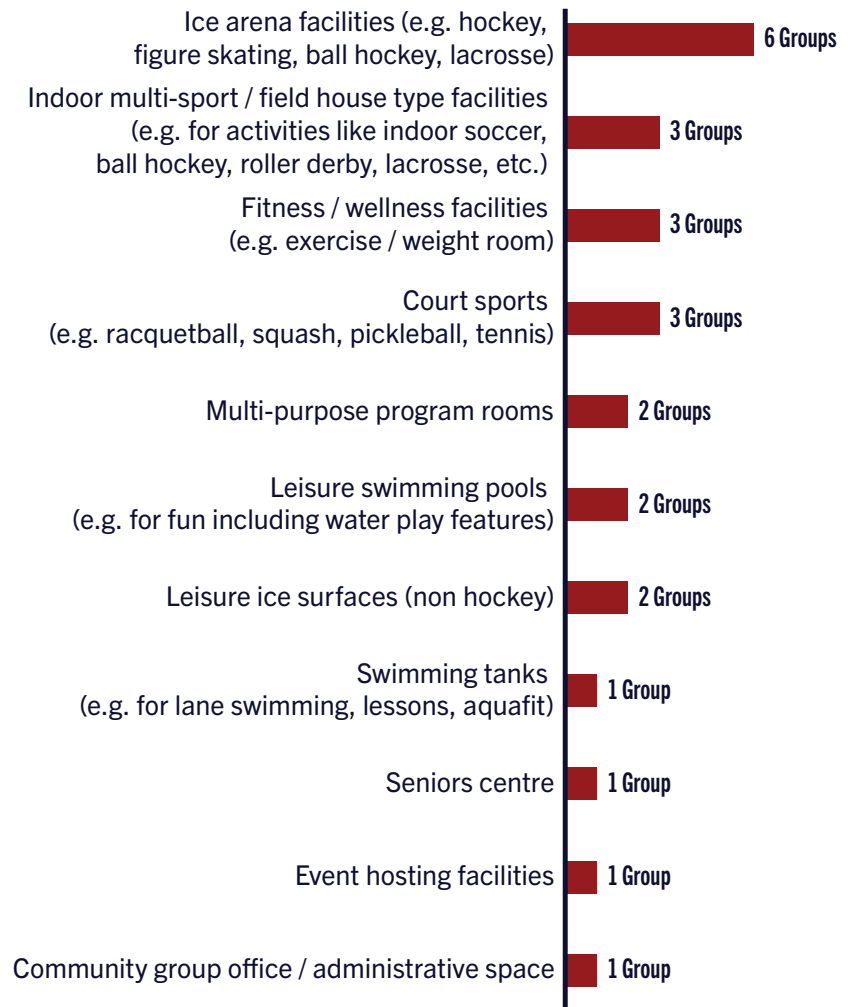
(n=16)



Group representatives were then asked to consider the needs of their organization and identify up to five (5) indoor and outdoor recreation facilities and amenities that should be more readily available or enhanced in Port Moody. The following graphs reflect the number of responding groups that identified each facility / amenity types.

### Indoor Recreation Facilities that Should Be Developed or Enhanced

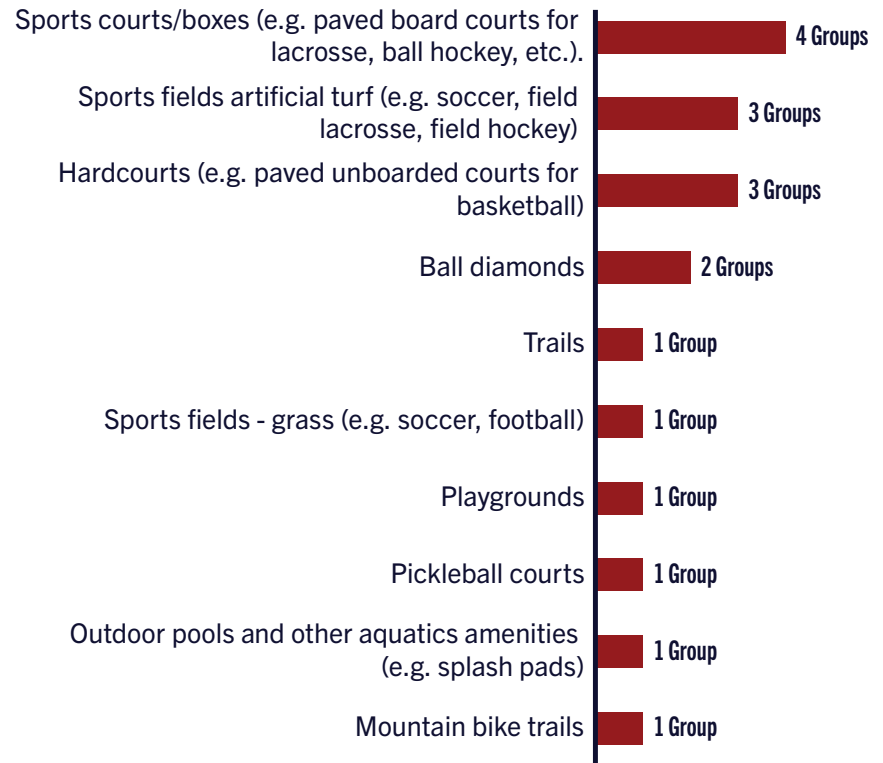
(n=10)



Space was also provided for groups to identify any other facilities not identified in the list that they think should be more readily available. Six groups provided comments. Group representatives indicated specific buildings in need of renovation (e.g. the Kyle Centre), reiterated the need for an indoor pool, and described specific support amenity needs such as storage and larger dressing rooms.

### Outdoor Recreation Facilities that Should Be Developed or Enhanced

(n=8)



## 3.4. Challenges

Groups were asked to indicate any challenges that their organization faces in meeting its mandate. Getting sufficient access to facilities/ spaces for programming (6 out of 16 groups) and funding (5 out of 16 groups) were the top two challenges identified by groups. A quarter of groups (4 out of 16 groups) also identified promotions and marketing, operating costs, attracting and retaining members / participants, and inadequate facilities.



Subsequently, groups were asked about ways that the City could support their organization to address their challenges. More than half of the groups indicated that the City could help promote their group and activities (9 out of 16 groups), about a third (6 out of 16 groups) indicated that the City could develop additional facilities/ amenities and provide storage for their equipment/materials. Groups that selected 'Other' (4 in total) were able to write in additional supports. These comments pertained to specific amenity situations such as maintenance and size / dimensions challenges.

### Ways that the City Could Support Groups

(n=15)



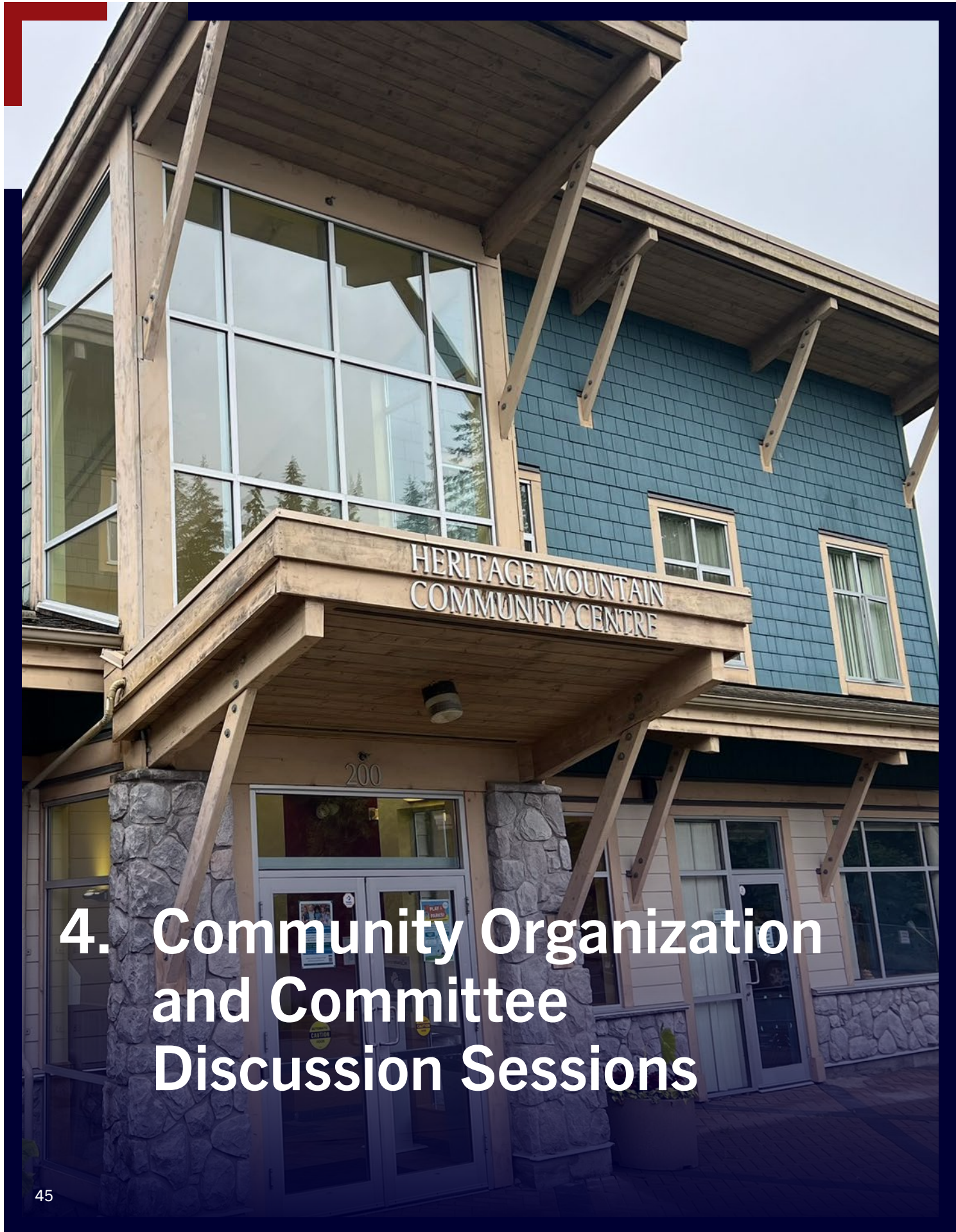


## 3.5. Final Thoughts

To conclude the questionnaire, space was provided for groups to comment generally on the provision of recreation spaces and future needs in Port Moody. Nine comments were provided with common themes and points of interest summarized in the bullets below.

- Arena user groups indicated that the Olympic sized ice rink is too big and hoped that the ice could be converted to NHL size. Suggestions around air conditioning, dressing room sizes, and consistent equipment between the arenas (e.g. same style of score clock) were also provided.
- Westhill Sports Box user groups would like permanent lines painted and stairs/a pathway to the box for safer access during wet and slippery conditions.
- Field maintenance improvements are desired.
- A number of groups expressed appreciation for Port Moody staff and their cooperation / flexibility to work with groups to make the best use of limited space.
- The cost of booking fields and purchasing equipment was noted. Support from the City in the form of grants or subsidized field use is desired by some groups.
- Regional organizations expressed frustration about how Port Moody and its neighbouring communities allocate ice time based on residency requirements.





# 4. Community Organization and Committee Discussion Sessions

## 4.1. Overview

Several web-based discussion sessions were convened with user groups and members of three City committees (Seniors Focus Committees, Youth Focus Committee and the Inclusion, Diversity, Equity, and Accessibility (IDEA) Committee).

These discussions provided the project team with an opportunity to further explore key topics, including:

- Perspectives on current recreation (and related) facilities and opportunities.
- Trends, emerging activity demands, and changes that are impacting (or could impact) future facility needs.
- Perspectives on key focus areas and priorities for future facility investment.
- Important experiential factors that the City should consider when planning and designing new or enhanced facilities (e.g. accessibility, support amenities, comfort and convenience amenities, etc.).

As these discussions with the various user groups and committees were designed and facilitated around a similar agenda and slate of topics, themes and findings have been consolidated in this section.

*\*A list of participating user groups is provided in Appendix A.*



## 4.2. Discussion Themes

Key themes, findings, and points of interest from the community group/ organization and committee discussions are summarized in this section.

### **Theme: Community Growth has Outpaced Supply**

Discussion session participants generally believe that Port Moody has grown at a faster pace than community recreation facility and amenity development. Participants in the discussion expressed appreciation for the many natural and built attributes of Port Moody, but were also keen to point out that the community lacks an indoor pool and associated challenges with getting access to swim programs in neighbouring communities. A lack of gymnasium time for casual / drop-in use and the aging condition / aesthetics of the Kyle Centre were frequently cited during the discussions.

### **Theme: Importance of Outdoor and Nature Based Recreation**

Discussion session participants expressed the importance of trails and trail-based activities to the recreation ecosystem in Port Moody. Trails provide an array of active living opportunities for all ages and most ability levels and are highly valued. Most discussion session participants believe that Port Moody has a good trails system and expressed a desire for continued trail investment and focus on improving accessibility and the diversity of trail opportunities (e.g. different levels of difficulties, settings, and connection with the active transportation network).

### **Theme: Social, Study, and Sitting Space is Important in Facilities**

Discussion session participants of all ages expressed the importance of non-program lobby and social space in recreation facilities. Youth were especially keen to point out the need for safe, affordable and comfortable space to study, meet friends, and enjoy community that don't require access past the point of purchase at facilities. Similarly, these experiences are important for older adults to reduce social isolation and create connection with the community. Discussion session participants would like to see the City prioritize expanding the provision of these types of spaces in future facility renovations (e.g. at the Recreation Complex) and as new facilities are being planned and designed.

Facility aesthetics and comfort were also regularly cited as having high importance. Creating appealing spaces that are comfortable for both direct users and their family and friends can encourage use and create a sense of place. Easy win opportunities to make seating more comfortable in the Recreation Complex and arenas were mentioned multiple times during the various discussions.

## Theme: A Balance of Dedicated and Multi-Purpose Spaces

With regards to seniors recreation and active living space needs, many discussion session participants believe that a mix of dedicated / purposed and multi-use spaces are needed and were keen to point out that older adults encompass a wide range of age segments and interests that all need to be accounted for. Frustration with previous planning and a lack of action regarding the Kyle Centre and, more broadly, seniors space development in Port Moody also exists.

In general, many discussion session participants expressed a preference for multi-use recreation space, recognizing that spaces like gymnasiums, multi-purpose program rooms, and other mid to larger span spaces are able to meet multiple needs and adjust more easily to trends. Some discussion session participants also expressed the viewpoint that multi-generational integration should be encouraged, while recognizing that similar age and interest groups need a sense of a 'home base' and level of comfort for some activities.

## Theme: Functionality Needs to be Considered in Facility Planning

While aesthetics and creativity are valued, many groups and committee discussion session participants also expressed the importance of facility renovations and new development prioritizing functionality. The Olympic / international sized ice sheet at the Recreation Complex was identified as an example of an amenity that is challenging and viewed as not ideal for some ice and dry-floor programs. Parking, access via public transportation, accessible and sufficient washrooms, and overall facility flow are important to users and groups that provide programs, activities and events.

## Theme: Port Moody is Part of an “Ecosystem” of Recreation Infrastructure and Services

While most discussion session participants were clear on the jurisdictional boundaries and role of the City of Port Moody in providing recreation, culture and related services, there is also a recognition that many (and perhaps most) residents are meeting needs and accessing programs and facilities across municipal boundaries. Youth in particular are highly mobile and see few boundaries or distinction between service providers and recreational spaces that they enjoy. Discussion session participants also frequently noted that many youth and adult sports groups operate and access facilities across the Tri-Cities and recognized the complexity and challenges of determining solely resident needs. Frustrations were also reiterated over Port Moody residents facing barriers accessing programming (especially aquatics) in other communities, while Port Moody is perceived to be a destination for park, water access, and trail opportunities within the area.

Discussion session participants pondered and generally had differing viewpoints on whether regional supply should impact the City's decision on which facility projects to prioritize. Some believe that Port Moody needs to offer an array of amenities that are comparable to larger neighbouring municipalities, while others did not see this as financially realistic.

## Theme: The City Needs to Ensure Higher Density and Growing Areas Are Adequately Served

Densification of Port Moody, especially in areas towards the west of the City around transit oriented development nodes, were of keen interest to many discussion session participants. It was frequently noted that these areas are not currently well serviced by indoor recreation infrastructure with the Recreation Complex being in another area of the city. The unique and differing recreational needs of new residents in higher density housing stock were also regularly cited during some of the discussions. These potential needs may include a desire to access public green space and outdoor recreation settings (as they may not have yards) and desire to engage in activities with a social element (to meet new people).

# Chestnut Way Park

24 Chestnut Way, Port Moody



## 5. Sounding Boards

An in person “Sounding Board” was placed in the Port Moody Recreation Complex, Civic Centre, and at the Kyle Centre, to promote the project and for residents and members of the public to reflect on what types of recreation spaces they would like to see in Port Moody. The boards were available for members of the public to provide comments from late September to late October (approximately 4 weeks). Respondents used sticky notes and drew directly on the boards to provide their comments.

Over 600 comments were provided, prevalent themes from the comments are summarized as follows:

- There is a strong desire for an indoor pool in Port Moody.
- There is demand for year-round ice or another ice rink.
- More courts space for activities such as pickleball, tennis, basketball or squash was expressed.
- There were specific requests for specialized recreation programming. Programming for specific demographics (infant and parent, teen and seniors programming) was requested, as well as for specific types of activities (e.g. dance, cooking classes, art activities and makers spaces).
- There is desire for more spaces for studying in the Port Moody Recreation Complex and for an expanded library.

**CITY OF PORT MOODY RECREATION FACILITIES STUDY**

## Help us shape the future of recreation facilities in Port Moody

Municipal recreation facilities are an important part of our community - they promote physical activity, mental wellness, lifelong learning, and social connection in spaces where everyone is welcome.

As demand grows for recreation opportunities in Port Moody, and our existing facilities age, we're exploring what kinds of facilities and spaces may be needed in the future.

We want to hear your voice! Your input, along with technical information and advice provided by subject matter experts, will inform the development of a recreation facilities study.

The study will:

- Assess the current state of existing recreation facilities in Port Moody
- Consider options for existing facilities (upgrades and/or expansion) and new facilities, subject to available funding
- Build on the recommendations from the City's Parks and Recreation Master Plan (2015) and feed into the new Parks and Recreation Master Plan (coming in 2025).

Share your thoughts with us right now! On the next display board, tell us what types of recreation spaces you would like to see in Port Moody.

**TIMELINE AND NEXT STEPS**

- Technical work conducted by subject matter experts (June/July/August 2024)
  - Background review, research, market analysis
- Public input on usage, barriers, and priorities (September/October 2024 **(WE ARE HERE!)**)
  - Community survey, display boards at high-traffic locations, facility user group survey, stakeholder discussions
- What We Heard Report (public engagement summary) (November 2024)
  - City staff will share a public engagement summary with Council at a Council meeting and with the public at [engage.portmoody.ca](mailto:engage.portmoody.ca)
- Draft Recreation Facilities Study (Early 2025)
  - City staff will present a draft recreation facilities study to Council at a Council meeting for their consideration

**HAVE A QUESTION? EMAIL**  
STOLETINO@PORTMOODY.CA

Prepared by RC Strategies on behalf of the City of Port Moody

**PORT MOODY**  
CITY OF THE ARTS

**CITY OF PORT MOODY RECREATION FACILITIES STUDY**

## Share your ideas, right here, right now!

**PARTICIPATION IS EASY!**

Simply grab a marker and write your ideas directly on the board in the space provided.

**OTHER WAYS TO PROVIDE INPUT:**

Complete a community survey online at [engage.portmoody.ca](mailto:engage.portmoody.ca) by October 14, 2024.

Scan the QR code to take our online survey.

A paper survey can be picked up at City Hall (100 Newport Drive) - be sure to return your completed paper survey to City Hall by October 11, 2024.

**What types of recreation spaces would you like to see in Port Moody? They can be indoor or outdoor facilities.**

Examples include: gymnasiums, fitness equipment, sports fields/courts/boxes, arenas, ball diamonds, pools, studios or workshops, walking/jogging tracks, social spaces, and much more.

Write your ideas on the board... really.

Prepared by RC Strategies on behalf of the City of Port Moody

**PORT MOODY**  
CITY OF THE ARTS





## 6. Youth Engagement at the Mayor's Youth Summit



## 6.1. Overview

The project team was offered a spot in the activity program for the Mayor's Youth Summit, held on Friday, October 25th, 2024. Four groups of approximately 25 youth in each group (total of approximately 100 in total) cycled through the Recreation Facility Feasibility Study activity room.

The youth were engaged in table discussions on the following three topics:

- Topic 1: Favourite Activities
- Topic 2: Future Indoor Facility Needs
- Topics 3: Future Outdoor Facility Needs

The table discussions were facilitated by a youth leader, City, and project team staff. Youth had the options of providing feedback verbally at their table or in an activity book that was provided.



## 6.2. Key Themes

Summarized as follows are key themes from the youth engagement at the Mayor's Youth Summit.

- Need for more comfortable and regularly accessible study, social, and gathering spaces at recreation and other publicly accessible facilities.
- The importance of trails for both exercise, mental health and nature enjoyment.
- Importance of the Recreation Complex as a hub for activity and social interaction.
- Use of amenities and spaces across the Tri-Cities, including those that are not considered part of the recreation system (e.g. walking at the mall for exercise).
- Emergence of new activity preferences like mountain biking and mixed martial arts.
- Potential barriers of not knowing when certain amenities are booked and available for casual / drop-in use, in particular tennis courts, the turf field, and gymnasium.
- Importance of facilities that are accessible via active and public transportation.



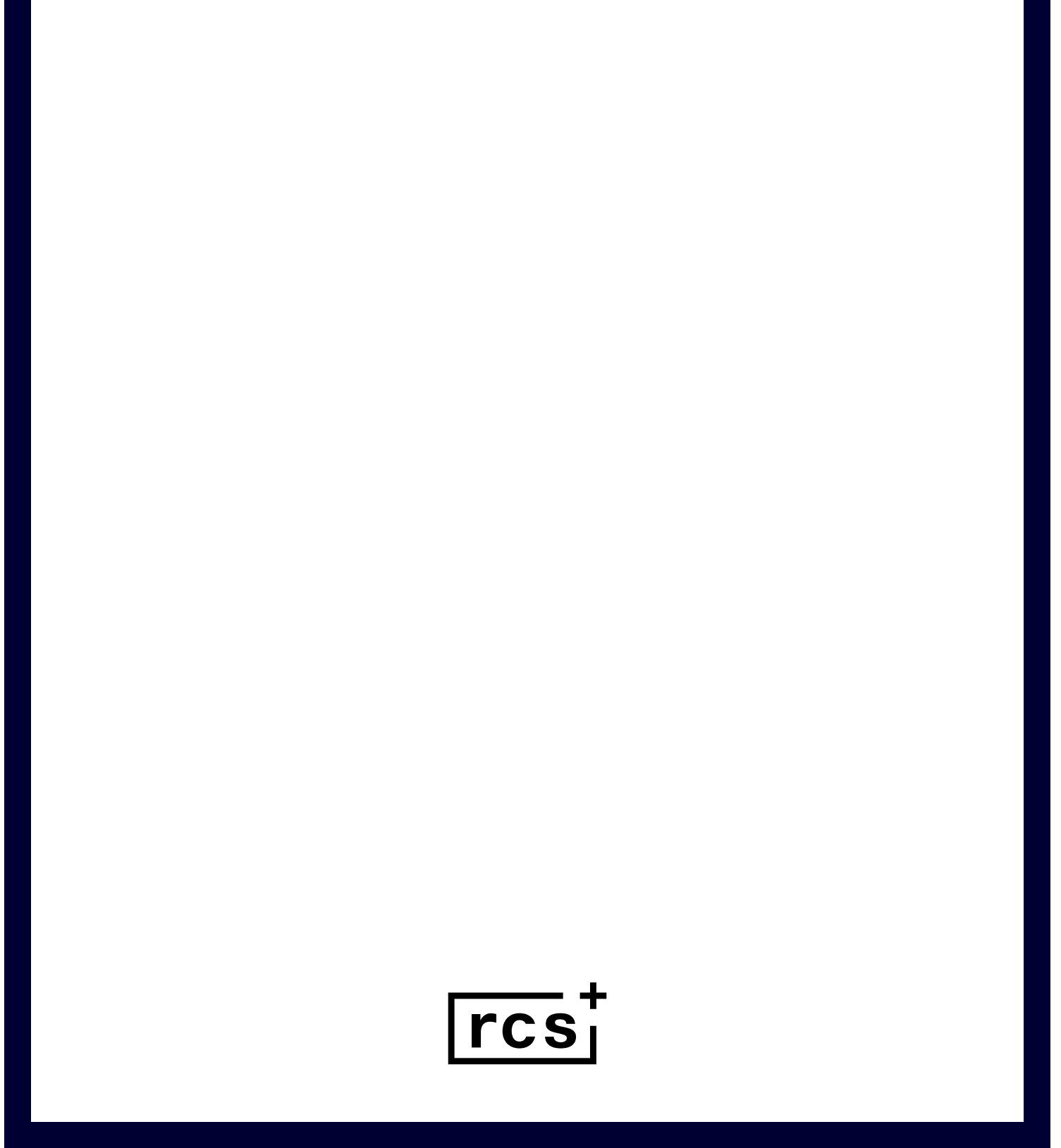


# Appendices

# Appendix A: User Groups Engagement Summary

User Groups	User Group Discussion Session	User Group Survey
Port Moody Aquarians		✓
Port Moody Curling Club		✓
Port Moody Amateur Hockey	✓	
Coquitlam Moody Ringette		✓
Tri-City Female Hockey		✓
Port Moody Panthers		✓
Adanac Field Lacrosse		✓
Port Moody Soccer Club		✓
BC Christians Soccer		✓
Port Moody Oldtimers Soccer		
BC Oldtimers Soccer	✓	✓
Port Moody Oldtimers Hockey	✓	
Pacific Coasters Hockey Club		✓
Pocomo Pickleball Club	✓	
Glenayre Pickleball		✓
Tri-Cities Slopitch		✓
Port Moody Lacrosse		✓
Port Moody Senior Lacrosse		✓
Port Moody Senior Women's Lacrosse (Grizzlies)		✓
Tri-City Warriors Minor Ball Hockey Association		✓
<b>Total Groups Engaged in Each Method:</b>	<b>4</b>	<b>16</b>
<b>Total Number of Groups Engaged:</b>	<b>19</b>	





rCS<sup>+</sup>