



City of Port Moody

Report/Recommendation to Council

Date: April 4, 2023
Submitted by: Engineering and Operations Department – Operations Division
Subject: Mayor's Town Hall on Snow and Ice Response Feedback Review and Action Plan

Purpose

This report and attachments outline the feedback received from the Mayor's Town Hall on Snow and Ice Response, and potential improvements to operational practices and capacities to address the feedback.

Recommended Resolution(s)

THAT staff be directed to implement the improvement recommendations that utilize existing resources for the 2023-2024 winter season as recommended in the report dated April 4, 2023, from the Engineering and Operations Department – Operations Division regarding 2023 Mayor's Town Hall on Snow and Ice Response Feedback Review and Action Plan.

Background

The Mayor's Town Hall on Snow and Ice Response was held on February 27, 2023. Participants provided direct feedback on the City's winter road maintenance operations, as well as snow and ice response at City facilities. Additionally, participants were asked to identify locations in the city where winter road maintenance could be improved. A summary of feedback from the Mayor's Town Hall is provided in **Attachment 1**.

Discussion

The Town Hall generated important feedback regarding the City's winter road maintenance operations. In order to address some of the feedback, investments in additional staff and equipment and corresponding increases in operating budgets would be required. However, some actions to facilitate improvements to the City's winter road maintenance operations can be undertaken on a procedural or administrative basis, with limited impacts to existing operating budgets. These actions are broken into categories that reflect operating budget increases, capital expenditures, and those that can be accomplished within existing budgets (no cost) in **Attachment 2**.

If approved by Council, the staff recommendation provides direction to proceed with the no cost actions included in Table 3 of Attachment 2. If Council wishes to direct staff to make additional

level of service improvements commensurate with capital and/or operating budget costs, additional suggested motions are included in the Other Options section below.

Other Option(s)

Should Council wish to direct staff to make further changes to increase the level of service for Snow and Ice Response, the following additional motions are suggested:

AND THAT staff be directed to implement the improvement recommendations that utilize capital budget funding for the 2023-2024 winter season.

The above recommendation would direct staff to purchase additional equipment including a brine making plant and equipment to support pedestrian sidewalk clearing operations with a capital (one time) cost impact of approximately \$560,000. Staff would follow up with a report to Council with more information on the purchase and suggested funding sources.

AND THAT staff be directed to incorporate the improvement recommendations that utilize operating budget increases into future City Draft Financial Plans for the 2024-2025 winter season.

The above recommendation would direct staff to incorporate additional equipment, new positions, and related materials and support costs totalling approximately \$760,000 annually into the proposed 2024 operating budget for Council consideration through the next budget approval process.

Financial Implications

Attachment 2 outlines the recommendations for improvement to the City's winter road maintenance operations, including identification of those actions which can be taken with no impact to operating budgets.

Communications and Civic Engagement Initiatives

This report is in response to a public engagement initiative. A summary of feedback from the Mayor's Town Hall is provided in **Attachment 1**. Some of the recommended actions included in **Attachment 2** seek to improve overall communication regarding the City's winter road maintenance activities.

Council Strategic Plan Objectives

The proposed actions outlined in the attachments to this report correlate with Council's Strategic Plan Priority Areas of Sustainable Core Services, Healthy Community Development, and Vibrant and Prosperous Community.

Attachment(s)

1. Mayor's Town Hall on Snow and Ice Response Public Engagement Summary.
2. Mayor's Town Hall on Snow and Ice Response Feedback Review and Action Plan.

Report Author

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Manager of Operations

Report Approval Details

Document Title:	Mayor's Town Hall on Snow and Ice Response Report to Council.docx
Attachments:	- Attachment 1 - Mayor's Town Hall on Snow and Ice Response Public Engagement Summary.pdf - Attachment 2-Mayor's Town Hall on Snow and Ice Response Action Plan.pdf
Final Approval Date:	Apr 11, 2023

This report and all of its attachments were approved and signed as outlined below:

Jeff Moi, General Manager of Engineering and Operations - Apr 8, 2023 - 11:16 AM

Tracey Takahashi, Deputy Corporate Officer for Stephanie Lam, City Clerk and Manager of Legislative Services - Apr 11, 2023 - 8:26 AM

Lindsay Todd, Manager of Communications and Engagement - Apr 11, 2023 - 9:10 AM

Paul Rockwood, General Manager of Finance and Technology - Apr 11, 2023 - 9:36 AM

Tim Savoie, City Manager - Apr 11, 2023 - 11:17 AM