

2022 - 2025 Budget Consultation Survey Results

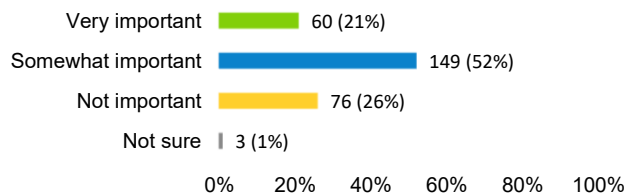
Survey respondents were asked a series of questions about the importance of City services and programs, and balancing service levels and tax rates. Some respondents did not answer all questions.

Importance of City Services

Notes: Respondents were asked about the importance of City services and programs.

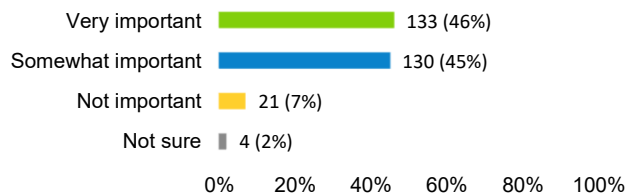
Arts and culture (e.g. artist grant program, community events, public art)

| | |
|--------------------|-----|
| Very important | 60 |
| Somewhat important | 149 |
| Not important | 76 |
| Not sure | 3 |



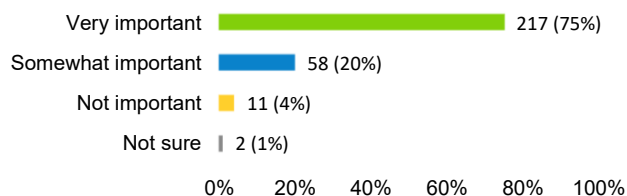
Building inspections, permits, licensing, and bylaw enforcement

| | |
|--------------------|-----|
| Very important | 133 |
| Somewhat important | 130 |
| Not important | 21 |
| Not sure | 4 |



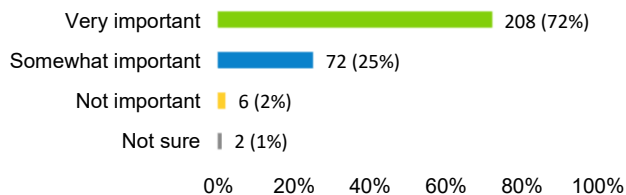
Fire Rescue services

| | |
|--------------------|-----|
| Very important | 217 |
| Somewhat important | 58 |
| Not important | 11 |
| Not sure | 2 |



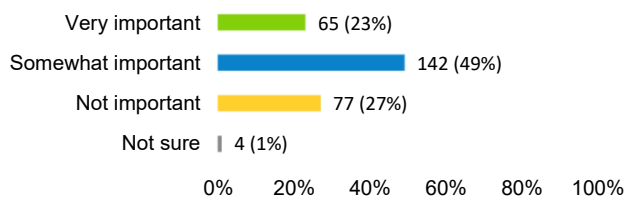
Garbage, green waste, recycling, and glass collection

| | |
|--------------------|-----|
| Very important | 208 |
| Somewhat important | 72 |
| Not important | 6 |
| Not sure | 2 |



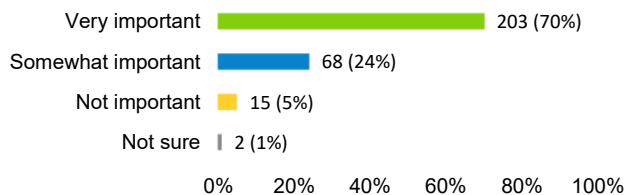
Heritage conservation

| | |
|--------------------|-----|
| Very important | 65 |
| Somewhat important | 142 |
| Not important | 77 |
| Not sure | 4 |



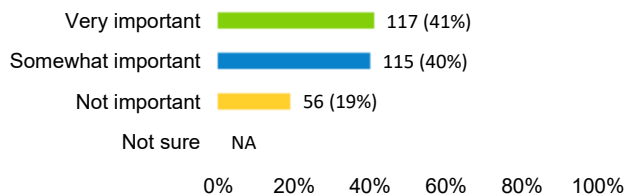
Land use and development planning

| | |
|--------------------|-----|
| Very important | 203 |
| Somewhat important | 68 |
| Not important | 15 |
| Not sure | 2 |



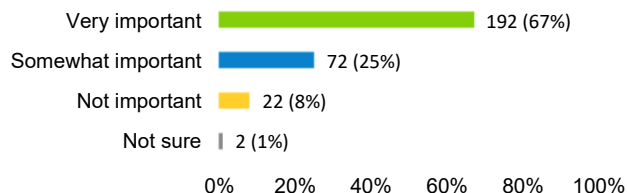
Library services

| | |
|--------------------|-----|
| Very important | 117 |
| Somewhat important | 115 |
| Not important | 56 |
| Not sure | 0 |



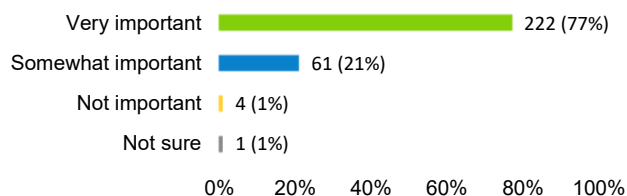
Natural environment (preservation, protection, and enhancement)

| | |
|--------------------|-----|
| Very important | 192 |
| Somewhat important | 72 |
| Not important | 22 |
| Not sure | 2 |



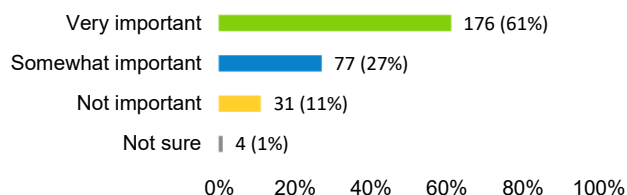
Parks, sports fields, and green spaces (development and maintenance)

| | |
|--------------------|-----|
| Very important | 222 |
| Somewhat important | 61 |
| Not important | 4 |
| Not sure | 1 |



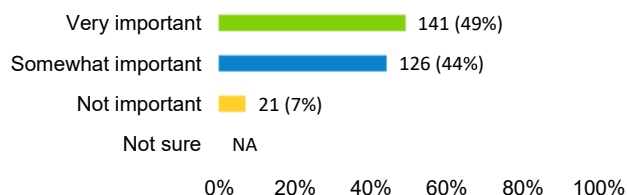
Police services

| | |
|--------------------|-----|
| Very important | 176 |
| Somewhat important | 77 |
| Not important | 31 |
| Not sure | 4 |



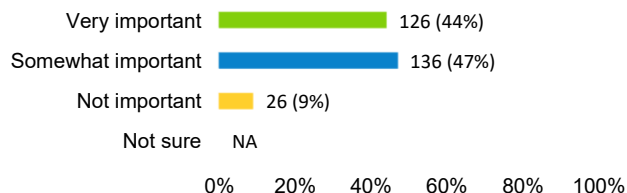
Recreation facilities (recreation centres, arenas, pools, curling rink)

| | |
|--------------------|-----|
| Very important | 141 |
| Somewhat important | 126 |
| Not important | 21 |
| Not sure | 0 |



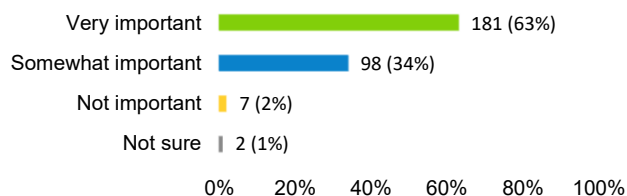
Recreation services (programs for children, youth, and seniors, and fitness programs)

| | |
|--------------------|-----|
| Very important | 126 |
| Somewhat important | 136 |
| Not important | 26 |
| Not sure | 0 |



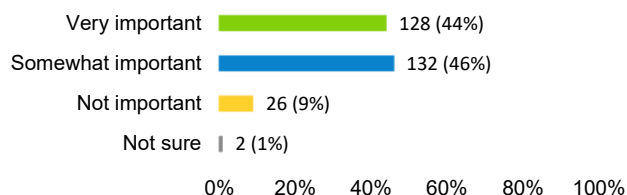
Road maintenance, upgrades, and safety improvements

| | |
|--------------------|-----|
| Very important | 181 |
| Somewhat important | 98 |
| Not important | 7 |
| Not sure | 2 |



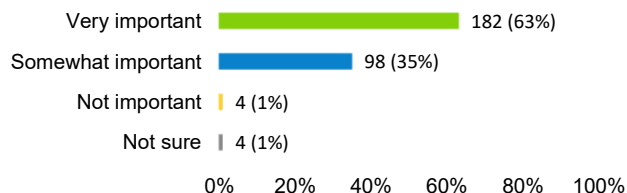
Snow and ice removal

| | |
|--------------------|-----|
| Very important | 128 |
| Somewhat important | 132 |
| Not important | 26 |
| Not sure | 2 |



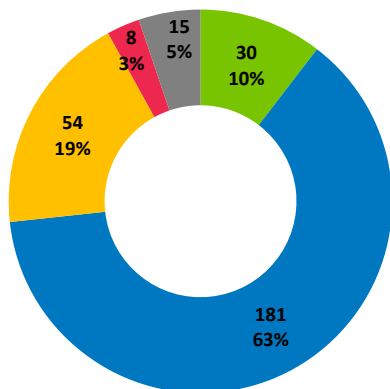
Water distribution, drainage, and sewer systems (maintenance and upgrades)

| | |
|--------------------|-----|
| Very important | 182 |
| Somewhat important | 98 |
| Not important | 4 |
| Not sure | 4 |



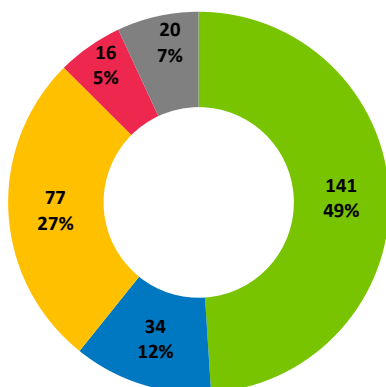
Service Levels and Taxation

Respondents were asked to rate the overall value of City services and programs listed above in relation to the taxes and utility fees that they pay.



| | |
|-----|------------------------------------|
| 30 | said they received excellent value |
| 181 | said they received good value |
| 54 | said they received poor value |
| 8 | said they received very poor value |
| 15 | were not sure |

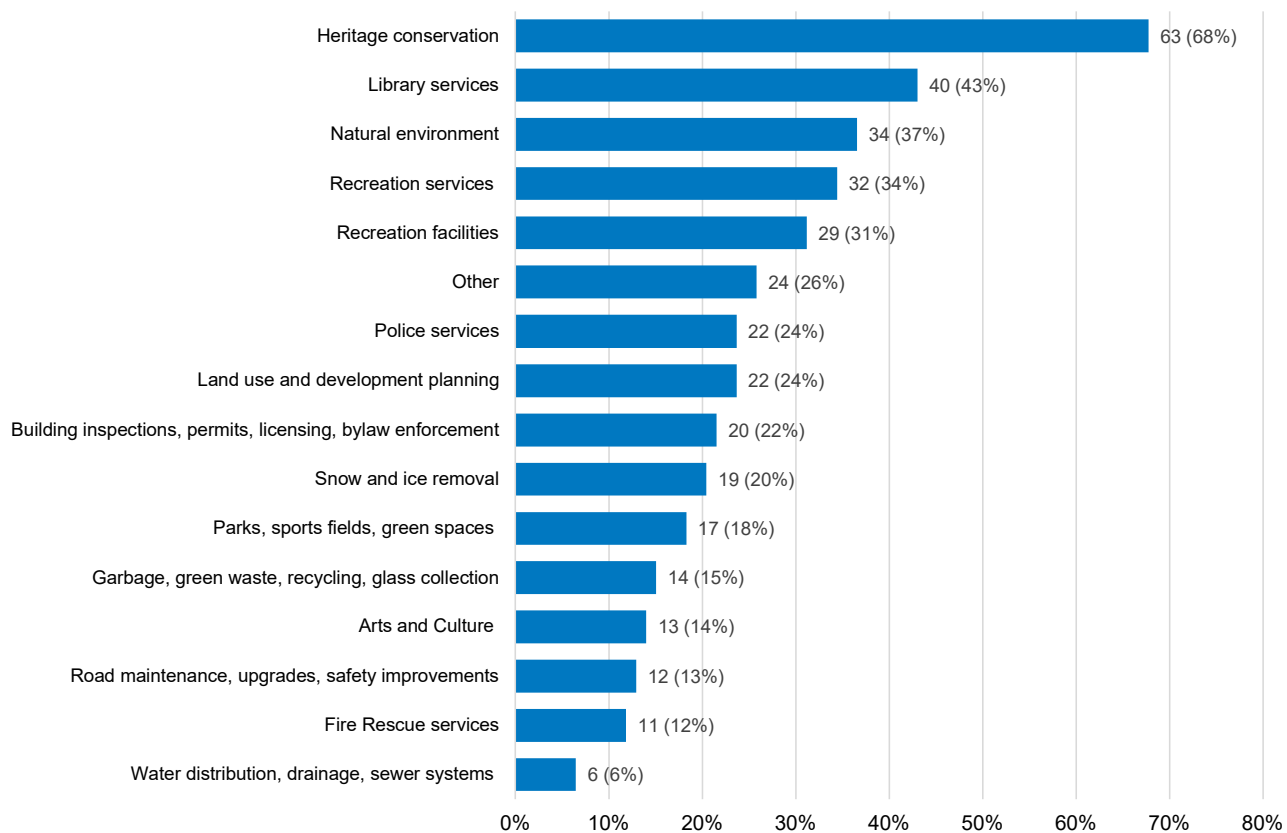
Respondents were asked how Council should balance service levels and tax rates in 2022



| | |
|-----|---|
| 141 | said maintain current service levels through a tax increase. |
| 34 | said enhance service levels through a larger tax increase. |
| 77 | said reduce service levels to keep the tax rate the same as last year. |
| 16 | said further reduce service levels to make the tax rate lower than last year. |
| 20 | were not sure |

2022 Budget Consultation

Respondents were asked how should Council balance service levels and tax rates in 2022 and answered reduce service levels, what program/service areas should be reduced



Subsidies and User Fees

Respondents were asked how Council should subsidize City programs:

