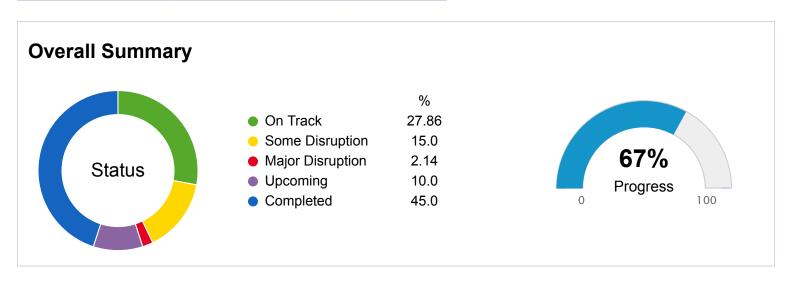


Quarterly Public Strategic & Objective Report

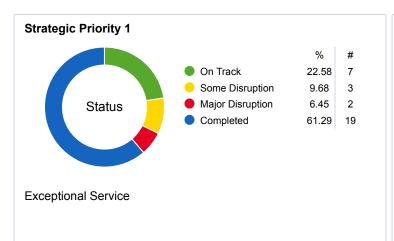
Strategic Plan 2019 - 2022

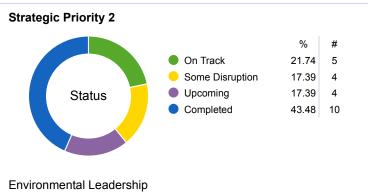
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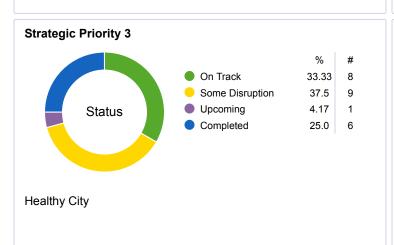
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Strategic Priority Objective & Action Projects

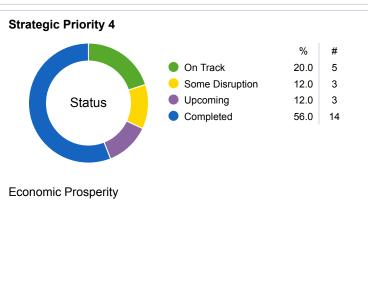


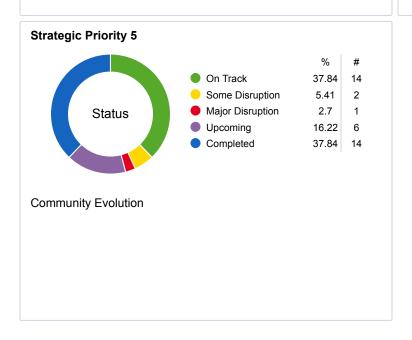
Plan Summary











Strategic Priority 1

Progress 80%

Exceptional Service

	%	#
On Track	22.58	7
 Some Disruption 	9.68	3
Major Disruption	6.45	2
Completed	61.29	19

Objective & Action 1.1

Progress 87%

Ensure our customers are highly satisfied with the quality of our service.

- · Commit to a high and consistent standard of service.
- Review customer processes on a regular basis to improve accuracy and efficiency, and encourage feedback.
- · Consider cultural differences and accessibility needs when providing service.

	%	#
On Track	23.08	3
Some Disruption	7.69	1
Completed	69.23	9

Objective & Action 1.2

Progress 57%

Ensure City employees are engaged, properly equipped to do their work effectively, and motivated to build their careers in Port Moody.

- Make professional development a priority and provide City staff with excellent learning and development opportunities.
- · Commit to strategies for employee engagement.
- Encourage innovative, critical, and creative thinking.

	%	#
On Track	28.57	2
 Some Disruption 	28.57	2
Major Disruption	14.29	1
Completed	28.57	2

Objective & Action 1.3

Progress 87%

Provide the public with transparent and open government, and opportunities to provide input on City issues.

- Increase access to City information.
- Commit to effective public engagement.
- · Encourgae public participation.

	%	#
On Track	12.5	1
Major Disruption	12.5	1
Completed	75.0	6

Objective & Action 1.4

Progress 83%

Form effective relationships with service delivery partners, industries, and stakeholders to improve service delivery.

- Strengthen relationships with other levels of government, First Nations, community groups, and partners.
- · Seek partnerships where applicable for the provision of amenities.

	%	#
On Track	33.33	1
Completed	66.67	2

Strategic Priority 2

Progress 61%

Environmental Leadership

% #
On Track 21.74 5
Some Disruption 17.39 4
Upcoming 17.39 4
Completed 43.48 10

Objective & Action 2.1

Progress 62%

Maintain and enhance Port Moody's natural and built assets while reducing the impact on our planet.

% #
On Track 40.0 2
Some Disruption 20.0 1
Completed 40.0 2

- Educate the public about the importance of Port Moody's natural assets
- · Inspire environmental actions and advocacy
- · Reduce the City's impact on the planet

Objective & Action 2.2

Progress 59%

Expand and enhance policies to guide environmental goals and sustainability programs.

- Review and update existing environmental policies on a regular basis to find leadership opportunities.
- · Broaden the City's sustainability programs.

	%	#
 Some Disruption 	50.0	3
Upcoming	33.33	2
Completed	16.67	1

Objective & Action 2.3

Progress 48%

Expand and make the most of our parks and green spaces and design them to create positive and diverse experiences throughout the community.

- Focus on user experience in park planning and design.
- · Optimize and expand parks to meet the community's needs.
- · Create diverse, natural, open-space experiences throughout the community.

	%	#
On Track	33.33	3
Upcoming	22.22	2
Completed	44.44	4

Objective & Action 2.4

Progress 100%

Provide leadership in climate change by thinking globally and acting locally.

- Respond and adapt to climate change through planning and policy development.
- · Address global climate change with local actions.

	%	#
Completed	100.0	3

Strategic Priority 3

Progress 61%

Healthy City

	%	#
On Track	33.33	8
 Some Disruption 	37.5	9
Upcoming	4.17	1
Completed	25.0	6

Objective & Action 3.1

Progress 70%

Plan for a variety of housing types to meet community needs.

- · Ensure that available housing meets the community's diverse and emerging needs.
- Work with other levels of government and private agencies to support housing and homelessness programs and services

	%	#
On Track	20.0	1
Some Disruption	60.0	3
Completed	20.0	1

Objective & Action 3.2

Progress 72%

Provide local services and access to amenities for residents of all ages and abilities.

- Ensure plans and programs take into account the diverse needs of residents and factors related to age and other demographics such as income, languages, housing types, and abilities.
- Consider accessibility when planning and designing programs, services, facilities, parks, and infrastructure.

	%	#
 Some Disruption 	50.0	4
Upcoming	12.5	1
Completed	37.5	3

Objective & Action 3.3

Progress 33%

Encourage lifelong healthy and active living.

- · Incorporate healthy living opportunities for people of all ages in City programs and services.
- · Ensure the built environment and infrastructure allows for, and encourages, active living.

	%	#
On Track	80.0	4
 Some Disruption 	20.0	1

Objective & Action 3.4

Progress 64%

Ensure Port Moody is a safe place where local government and public safety agencies are prepared to address natural disasters and other emergencies.

- · Maintain the "no call too small" community safety service level.
- Ensure that emergency preparedness plans and strategies are incorporated into all municipal operations.

	%	#
On Track	50.0	3
 Some Disruption 	16.67	1
Completed	33.33	2

Strategic Priority 4

Progress 70%

Economic Prosperity

	%	#
On Track	20.0	5
 Some Disruption 	12.0	3
Upcoming	12.0	3
Completed	56.0	14

Objective & Action 4.1

Progress 87%

Support the growth of businesses and business neighbourhood development.

- · Enhance economic development opportunities in Port Moody.
- · Identify and explore opportunities to develop economic zones in key neighbourhoods.
- Support development and revitalization of commercial neighbourhoods

	%	#
On Track	37.5	3
Completed	62.5	5

Objective & Action 4.2

Progress 100%

Attract good paying jobs and new businesses in key sectors.

- Make Port Moody attractive to growth business sectors and targeted industries.
- Be proactive in identifying and responding to emerging industries and recognizing challenges to existing industry.
- · Support growth in the number of well-paid local jobs.
- · Retain and encourage green, clean, or creative light industry

	%	#
Completed	100.0	1

Objective & Action 4.3

Progress 79%

Ensure a sustainable and resilient municipal economy and diversify the City's revenue sources.

- · Diversify the City's revenue sources to ensure sustainability.
- · Leverage funding for projects with grants and partnerships.
- · Ensure fiscal responsibility by assessing and monitoring lifecycle expenses

	%	#
 Some Disruption 	14.29	1
Upcoming	14.29	1
Completed	71.43	5

Objective & Action 4.4

Progress 44%

Create an attractive and vibrant community through events, arts, and culture.

- Encourage and promote community opportunities for the public to experience arts, culture, and heritage activities.
- Encourage and promote community events.

	%	#
On Track	22.22	2
Some Disruption	22.22	2
Upcoming	22.22	2
Completed	33.33	3

Strategic Priority 5

Progress 61%

Community Evolution

	%	#
On Track	37.84	14
 Some Disruption 	5.41	2
Major Disruption	2.7	1
Upcoming	16.22	6
Completed	37.84	14

Objective & Action 5.1

Progress 50%

Ensure future community growth is carefully considered and strategically managed consistent with the targets approved in our Official Community Plan.

- Develop tools to help us plan and prepare for the future.
- Review proposed development projects and updated population projections on a regular basis.
- Look for creative ways to enable diverse housing forms and heritage revitalization.
- Review the Official Community Plan regularly to ensure it aligns with the community vision.

	%	#
On Track	50.0	5
 Some Disruption 	10.0	1
Major Disruption	10.0	1
Upcoming	10.0	1
Completed	20.0	2

Objective & Action 5.2

Progress 71%

Provide people with a variety of options to move through and around Port Moody safely and efficiently.

- · Improve connections between neighbourhoods.
- · Reduce the impacts of through-traffic.
- · Plan for the impact of emerging transportation technologies.

	%	#
On Track	31.25	5
 Some Disruption 	6.25	1
Upcoming	12.5	2
Completed	50.0	8

Objective & Action 5.3

Progress 47%

Ensure City assets are optimized, maintained, and funded for current and future needs.

- · Be stewards of City lands to optimize benefits to community well-being.
- Make progress towards the improvement and sustainability of City facilities to meet emerging needs.
- · Ensure resiliency of City infrastructure and assets.

	%	#
On Track	37.5	3
Upcoming	37.5	3
Completed	25.0	2

Objective & Action 5.4

Progress 82%

Bring people together by activating public spaces.

- Create engaging public spaces by incorporating or highlighting arts and culture, innovative urban design, events, recreation, natural assets.
- Engage Port Moody's creative community in beautifying the city.

	%	#
On Track	33.33	1
Completed	66.67	2